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## OF THE STATE OF UTAH

IN RE:

ADOPTION OF REGULATORY SETTLEMENT AGREEMENT

ING LIFE INSURANCE AND ANNUITY CO.,
ING U.S. INC., ING USA ANNUITY AND LIFE
INSURANCE CO., MIDWESTERN UNITED
LIFE INSURANCE CO., RELIASTAR LIFE
INSURANCE CO., RELIASTAR LIFE
INSURANCE CO. OF NEW YORK, and
SECURITY LIFE OF DENVER INSURANCE CO.:

Docket No 2013-123 AD

WHEREAS, a Regulatory Settlement Agreement ("the Agreement") has been

entered into between ING Life Insurance and Annuity Company, ING U.S., Inc., ING USA
Annuity and Life Insurance Company, Midwestern United Life Insurance Company,
ReliaStar Life Insurance Company, ReliaStar Life Insurance Company of New York, and
Security Life of Denver Insurance Company ("the Companies") and the chief insurance
regulators of Florida, California, Illinois, Connecticut, North Dakota, Pennsylvania and
New Hampshire ("the Lead Departments"), which agreement is dated August 13, 2013, as a
result of a Multi-State Market Conduct Examination of the Companies' settlement
practices, procedures and policies administration relating to claims, and the use of the
Social Security Death Master File or similar database or service, including the companies'

efforts to identify the owners and beneficiaries of unclaimed Proceeds; and

WHEREAS, the Companies have agreed to Business Reforms in regard to settlement practices, procedures and policies administration relating to claims, and the use of the Social Security Death Master File or similar database or service, including the companies' efforts to identify the owners and beneficiaries of unclaimed; and

WHEREAS, the Utah Insurance Commissioner has determined that it is in the best interests of the citizens of the State of Utah that the Utah Insurance Department participate in the settlement of the subject matter of the Regulatory Settlement Agreement;

## NOW THEREFORE, IT IS HEREBY ORDERED:

The Commissioner of the Utah Insurance Department hereby adopts, agrees and approves the Regulatory Settlement Agreement dated August 13, 2013, by and between the Companies and the Lead Departments.

DATED this 16 day of Splenker, 2013.

TODD E. KISER INSURAŅCE COMMISSIONER

Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, UT 84114 Telephone (801) 538-3800

## **CERTIFICATE OF MAILING**

I do hereby certify that on this date I e-mailed to Stephanie.Brown@floir.com and mailed, by certified mail, postage prepaid, a true and correct copy of the attached:

## Adoption of Regulatory Settlement Agreement

To the following:

Stephanie Brown
Florida Office of Insurance Regulation
200 E Gaines Street
Tallahassee, FL 32301

DATED this 17 th day of September, 2013

Linda Hardy

Utah Department of Insurance

Market Conduct

State Office Building, Room 3110

Salt Lake City, UT 84114-6901