



## State of Utah

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## Insurance Department

JONATHAN T. PIKE  
Insurance Commissioner

# BULLETIN 2023-1(a)

To: Insurers Offering Health Insurance  
From: Jonathan T. Pike, Insurance Commissioner  
Date: February 9, 2023  
Subject: **Health Insurance Identification Cards**

The Utah Insurance Department (Department) issues this Bulletin to provide guidance regarding health insurance information cards to insurers offering health insurance, which includes health benefit plans, dental insurance, and vision insurance. It has come to the attention of the Department that not all insurers are following the required standards for identification cards. One concern is that insurers are not including the phrase “State Regulated” on all of their fully insured identification cards.

Utah Code Ann. §§ 31A-22-614.5(3) and 31A-22-636(4) direct the commissioner to work with various organizations to develop uniform standards for the electronic exchange of health insurance claims or clinical health records. To accomplish this, the Department worked closely with the Utah Health Information Network (UHIN), whose Board of Directors includes the Utah Department of Health, the Health Data Committee, health care provider groups, and insurers. UHIN and stakeholders representing the Board of Directors’ organizations worked with national organizations to develop the standards.

The Department has adopted UHIN's standards through Utah Admin. Code Rule R590-164, Uniform Health Billing Rule. Standards regarding identification cards are adopted pursuant to R590-164-5(5)(n), [Health Identification Card Standard v1.2](#), available at <https://uhin.org>.

All insurers offering health insurance, including dental and vision insurance, are expected to comply with Health Identification Card Standard v1.2 for all policies or certificates issued or renewed on or after July 1, 2023.

If you have questions, please contact the Health & Life Division at [health@utah.gov](mailto:health@utah.gov) or (801) 957-9280.

DATED this 9th day of February 2023.

Jonathan T. Pike  
Insurance Commissioner