M. GALE LEMMON #4363 Assistant Attorney General MARK L. SHURTLEFF #4666 Attorney General Attorneys for Utah Insurance Department State Office Building, Room 3110 Salt Lake City, UT 84114 Telephone (801) 538-3872

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

: MOTION AND COMPLAINANT: : ORDER TO SHOW CAUSE

UTAH INSURANCE DEPARTMENT : REVOCATION OF LICENSE

RESPONDENT:

PaySourceUSA, Inc. : Docket No. <u>2009-051-EX</u>

6500 Poe Ave. : Enf. Case No. <u>2401</u>
License No. 158341 : Enf. Case No. <u>158341</u>

MOTION FOR ORDER TO SHOW CAUSE

Comes now, M. Gale Lemmon, attorney for Complainant, and hereby moves the commissioner for an Order to Show Cause why Respondent's Utah insurance agent's license should not be revoked for failure to obey an Order of the commissioner in the above-entitled matter. In support of its motion, Complainant shows as follows:

 Complainant instituted an informal administrative proceeding against Respondent on April 7, 2009, and on the same date, mailed the Notice Of Informal Adjudicative Proceeding and Order to Respondent at the following address:

PaySource USA, Inc. 6500 Poe Avenue Dayton, OH 45414

a copy of which is attached hereto as Exhibit A.

2. Respondent did not request a hearing and the Order became final on April 22, 2009,

and is not subject to agency review or appeal.

- 3. Respondent failed to obey the Order of the commissioner in failing to pay an administrative forfeiture in the amount of \$750.00 and failed to respond to an inquiry of the commissioner.
- 4. Pursuant to Utah Code Annotated § 31A-2-308, if a licensee fails to obey an order of the commissioner, he may assess forfeitures of up to \$5,000.00 per violation or may suspend or revoke Respondent's license.
- 5. Because Respondent failed to obey the Order previously made in this matter, the commissioner should now revoke Respondent's license and order Respondent to pay an additional administrative forfeiture in an amount to be designated by the commissioner for violation of that Order.

DATED this ______ day of _______

M. GALE LEMMON, JD, MBA Assistant Attorney General

ORDER TO SHOW CAUSE

Having considered the motion of the Complainant, and good cause otherwise appearing: **IT IS HEREBY ORDERED:**

1. Respondent shall appear before the commissioner or his designated representative on	
Tuesday, the Z1st day of July	, 2009, at the hour of <u>\$100 \textit{\rho}</u>
to show cause, if any there be, why Respondent's insurance agent's license should not be	
immediately revoked for failure to obey an Order of the commissioner and the imposition of	
additional forfeitures for violation of that Order.	

2. Failure to appear shall result in your default being taken and the entry of an order revoking your license and assessment of additional forfeitures.

DATED this $\frac{\cancel{157}}{\cancel{157}}$ day of $\frac{\cancel{70}}{\cancel{157}}$, 2009.

D. KENT MICHIE INSURANCE COMMISSIONER

MARK E. KLEINFIELD, Esq.

Administrative Law Judge Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, UT 84114 Telephone (801) 538-3800

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this proceeding should call the Utah Insurance Department at (801) 538-3800 at least three working days prior to the proceeding.

M. GALE LEMMON #4363 Assistant Attorney General MARK L. SHURTLEFF #4666 Attorney General Attorneys for Utah Insurance Department State Office Building, Room 3110 Salt Lake City, UT 84114 Telephone (801) 538-3872

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT:

NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING

UTAH INSURANCE DEPARTMENT

AND ORDER

RESPONDENT:

PaySourceUSA, Inc.

6500 Poe Avenue Dayton, OH 45414

Utah Co. Id. No. 158341

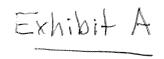
DOCKET No. 2009-05/ EX

Enf. Case No. 2401

The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Annotated (U.C.A.) §§ 31A-2-101 and 63G-4-201 and Utah Administrative Code (U.A.C.) Rule R590-160. Based upon information contained in agency files or known to the Commissioner, the Commissioner makes the following:

FINDINGS OF FACT

- 1. Respondent is a Professional Employer Organization authorized to do the business of insurance in the State of Utah, Utah Company Identification number 158341.
- 2. Respondent failed to properly respond to an inquiry of the Commissioner dated March 18, 2009.



- 3. Thereafter, Respondent was required, by E-Mail dated March 12, 2009, to provide a substantive response to the Commissioner's initial inquiry on or before March 18, 2009.
- 4. As of the date of this Notice of Informal Adjudicative Proceeding and Order, no response has been received and the time for response and any extensions granted has expired.

Having entered his Findings of Fact, the Commissioner now enters his:

CONCLUSION OF LAW

1. In failing to submit a timely response to an inquiry from the Commissioner, the Respondent violated U.C.A. Subsection 31A-2-202(4).

Based upon the foregoing Findings of Fact and Conclusions of Law, the Commissioner now enters the following:

ORDER

IT IS HEREBY ORDERED:

- 1. Respondent shall pay an administrative forfeiture in the amount of \$750.00. Said forfeiture shall be paid no later than ten (10) days after the date this Order becomes final.
- 2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.
- 3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

NOTIFICATION

If you request a hearing regarding this matter, the department will be represented by M. Gale Lemmon, Assistant Attorney General, State Office Building, Room 3110, Salt Lake City, Utah 84114, Telephone Number (801) 538-3872. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an Order of the commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension or revocation of your license and the filing of an action to enforce this Order in District Court which may impose forfeitures of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

Questions regarding this Adjudicative Proceeding should be directed to Eric Showgren, at the Utah Insurance Department (801) 537-9174.

DATED THIS ______ day of APR 0 7 2009 _____, 2009.

D. Kent Michie INSURANCE COMMISSIONER

MARK KLEINFILED, J.D.

ADMINISTRATIVE LAW JUDGE

but E. Kleefilf

Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, Utah 84114

Telephone (801) 538-3800

CERTIFICATE OF MAILING

I do hereby certify that on this date I mailed, by regular mail, postage prepaid a true and correct copy of the attached:

NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING AND ORDER

To the following:

PaySource USA, Inc. 6500 Poe Avenue Dayton, OH 45414

DATED this 7 Th day of April, 2009.

Linda Hardy

Court Clerk

Utah Department of Insurance State Office Building, Room 3110

Salt Lake City, UT 84114-6901

UTAH Invoice - Original

Printed Date: April 07, 2009 Invoice Date: April 07, 2009

Balance Due: \$750.00 Due Date: May 04, 2009 Invoice ID: 408654 Payor ID: 158341

PAYSOURCEUSA INC 6500 POE AVE 4TH FLOOR DAYTON OH 45414

Item Description

4/7/2009 Monetary Penalty Company

E-Case 2401 Docket 2009-051 EX

Amount

\$750.00

Original Amount Due

\$750.00

UTAH Invoice - Original

Invoice Date: April 07, 2009 Balance Due: \$750.00

Due Date: May 04, 2009 Invoice ID: 408654 Payor ID: 158341

Payor Name: PAYSOURCEUSA INC

Make checks payable to: Utah Insurance Department

Send payment to:

Utah Insurance Department 3110 State Office Building Salt Lake City, UT 84114-6901

CERTIFICATE OF MAILING

I do hereby certify that on this date I mailed, by regular mail, postage prepaid a true and correct copy of the attached:

NOTICE OF CONVERSION TO FORMAL PROCEEDING AND NOTICE OF HEARING

To the following:

PaySource USA, Inc. 6500 Poe Ave. Dayton, OH 45414

DATED this 1 st day of July, 2009.

Linda Hardy

Court Clerk

Utah Department of Insurance State Office Building, Room 3110 Salt Lake City, UT 84114-6901