M. GALE LEMMON #4363 Assistant Attorney General MARK L. SHURTLEFF #4666 Attorney General Attorneys for Utah Insurance Department State Office Building, Room 3110 Salt Lake City, UT 84114 Telephone (801) 538-3872

# BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT: : MOTION AND ORDER TO SHOW CAUSE

UTAH INSURANCE DEPARTMENT : REVOCATION OF LICENSE

RESPONDENT:

GAY CHUNG
426 27<sup>th</sup> Street, 206A
Oakland, CA 94612

Docket No. <u>2009-080-LC</u>
Enf. Case No. <u>2445</u>

License No. 246431

### MOTION FOR ORDER TO SHOW CAUSE

Comes now, M. Gale Lemmon, attorney for Complainant, and hereby moves the commissioner for an Order to Show Cause why Respondent's Utah insurance agent's license should not be revoked for failure to obey an Order of the commissioner in the above-entitled matter. In support of its motion, Complainant shows as follows:

1. Complainant instituted an informal administrative proceeding against Respondent on June 24, 2009, and on the same day mailed the Notice Of Informal Adjudicative Proceeding and Order to Respondent at the following address:

Gay Chung 426 27<sup>th</sup> Street, 106A Oakland, CA 94612

a copy of which is attached hereto as Exhibit A.

2. Respondent did not request a hearing and the Order became final on July 9, 2009, and

is not subject to agency review or appeal.

- 3. Respondent failed to obey the Order of the commissioner in failing to pay an administrative forfeiture in the amount of \$250.00, and in failing to provide a substantive response to inquiries of the commissioner.
- 4. Pursuant to Utah Code Annotated § 31A-2-308, if a licensee fails to obey an order of the commissioner, he may assess forfeitures of up to \$5,000.00 per violation or may suspend or revoke Respondent's license.
- 5. Because Respondent failed to obey the Order previously made in this matter, the commissioner should now revoke Respondent's license and order Respondent to pay an additional administrative forfeiture in an amount to be designated by the commissioner for violation of that Order.

DATED this 25 day of Fibruary,

M. CALE LEMMON, JD, MBA Assistant Attorney General

#### **ORDER TO SHOW CAUSE**

Having considered the motion of the Complainant, and good cause otherwise appearing: IT IS HEREBY ORDERED:

1. Respondent shall appear before the commissioner or his designated representative on
Thousday, the 1st day of April, 2010, at the hour of 10:00 a.m.
to show cause, if any there be, why Respondent's insurance agent's license should not be
immediately revoked for failure to obey an Order of the commissioner and the imposition of
additional forfeitures for violation of that Order.
2. Failure to appear shall result in your default being taken and the entry of an order

revoking your license and assessment of additional forfeitures.

NEAL T. GOOCH ACTING INSURANCE COMMISSIONER

MARK E. KLEINFIELD, Esq.

Administrative Law Judge Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, UT 84114 Telephone (801) 538-3800

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this proceeding should call the Utah Insurance Department at (801) 538-3800 at least three working days prior to the proceeding.

M. GALE LEMMON #4363 Assistant Attorney General MARK L. SHURTLEFF #4666 Attorney General Attorneys for Utah Insurance Department State Office Building, Room 3110 Salt Lake City, UT 84114 Telephone (801) 538-3872

## BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT: NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING

UTAH INSURANCE DEPARTMENT : AND ORDER

RESPONDENT:

GAY CHUNG : DOCKET No. 2009-080 LC 426 27<sup>TH</sup> STREET, 206A :

OAKLAND, CA 94612 : Enf. Case No. 2445

: License No. 246431 :

The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Annotated (U.C.A.) §§ 31A-2-101 and 63G-4-201 and Utah Administrative Code (U.A.C.) Rule R590-160. Based upon information contained in agency files or known to the Commissioner, the Commissioner makes the following:

#### **FINDINGS OF FACT**

- 1. Respondent is a non-resident individual producer authorized to do the business of insurance in the State of Utah holding License number 246431.
- Respondent failed to properly respond to an inquiry of the Commissioner dated March
   2009. Correspondence was addressed to the Respondent's business address of: Marsh Risk &
   Insurance Services, 345 California Street, Suite 1300, San Francisco, CA 94014-2652. On April

Exhibit A

- 1, 2009, Marsh USA, Inc., notified the department that Respondent was no longer an employee of Marsh Risk & Insurance Services.
- 3. Thereafter, Respondent was required, by certified letter dated April 7, 2009, and addressed to the Respondent's home mailing address of: 426 27<sup>th</sup> Street, 206A, Oakland, CA 94612, to provide a substantive response to the Commissioner's initial inquiry on or before April 21, 2009. Certified letter was returned to the department by the USPS on June 8, 2009 as "Return to Sender/Unclaimed/Unable to Forward." There are no other addresses for the Respondent on file with the department.
- 4. As of the date of this Notice of Informal Adjudicative Proceeding and Order, no response has been received and the time for response and any extensions granted has expired.

Having entered his Findings of Fact, the Commissioner now enters his:

#### **CONCLUSION OF LAW**

1. In failing to submit a timely response to an inquiry from the Commissioner, the Respondent violated U.C.A. Subsection 31A-2-202(4).

Based upon the foregoing Findings of Fact and Conclusions of Law, the Commissioner now enters the following:

#### ORDER

#### IT IS HEREBY ORDERED:

1. Respondent shall pay an administrative forfeiture in the amount of \$250.00. Said forfeiture shall be paid no later than ten (10) days after the date this Order becomes final.

- 2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.
- 3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

#### **NOTIFICATION**

If you request a hearing regarding this matter, the department will be represented by M. Gale Lemmon, Assistant Attorney General, State Office Building, Room 3110, Salt Lake City, Utah 84114, Telephone Number (801) 538-3800. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an Order of the commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension or revocation of your license of the filing of an action to enforce this Order in District Court which may impose forfeitures of up to \$5,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

Questions regarding this Adjudicative Proceeding should be directed to Connie Nowland at (801) 538-3040.

D. KENT MICHIE INSURANCE COMMISSIONER

MARK KLEINFIELD, J.D.

ADMINISTRATIVE LAW JUDGE

Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, Utah 84114

Telephone (801) 538-3800