M. GALE LEMMON #4363 Assistant Attorney General JOHN E. SWALLOW #5802 Attorney General Attorneys for Utah Insurance Department 160 East 300 South, Fifth Floor P.O. Box 140874 Salt Lake City, UT 84114-0874 Telephone (801) 366-0375

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT:

MOTION AND ORDER TO SHOW CAUSE

UTAH INSURANCE DEPARTMENT

REVOCATION OF LICENSE

RESPONDENT:

SHALONDA LITTLE

Docket No. 2012-129-LC

Enf. Case No. 3201

License No. 393937

MOTION FOR ORDER TO SHOW CAUSE

Comes now, M. Gale Lemmon, attorney for Complainant, and hereby moves the commissioner for an Order to Show Cause why Respondent's Utah insurance agent's license should not be revoked for failure to obey an Order of the commissioner in the above-entitled matter. In support of its motion, Complainant shows as follows:

1. Complainant instituted an informal administrative proceeding against Respondent on August 14, 2012, and on August 23, 2012, mailed the Notice Of Informal Adjudicative Proceeding and Order to Respondent at the following address:

Shalonda Little

SHARORAL EARTH

a copy of which is attached hereto as Exhibit A.

- 2. Respondent did not request a hearing and the Order became final on September 7, 2012, and is not subject to agency review or appeal.
- 3. Respondent failed to obey the Order of the commissioner in failing to pay an administrative forfeiture in the amount of \$500.00 and failed to respond to an inquiry of the commissioner.
- 4. Pursuant to Utah Code Annotated § 31A-2-308, if a licensee fails to obey an order of the commissioner, he may assess forfeitures of up to \$2,500.00 per violation or may suspend or revoke Respondent's license.
- 5. Because Respondent failed to obey the Order previously made in this matter, the commissioner should now revoke Respondent's license and order Respondent to pay an additional administrative forfeiture in an amount to be designated by the commissioner for violation of that Order.

DATED this Zota day of February, 2013

M. CALE LEMMON

Assistant Attorney General

ORDER TO SHOW CAUSE

Having considered the motion of the Complainant, and good cause otherwise appearing: IT IS HEREBY ORDERED:

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1. Respondent shall appear before the commissioner or his designated representative on:

DATE: Tresday, the 12th day of March, 2013,

TIME: at the hour of $9: \infty a$.m.

LOCATION: The offices of the <u>Utah Insurance Department</u>, <u>State Office Building</u> (North of the State Capitol Building), Room 3112, Salt Lake City, Utah 84114, to show cause, if any there be, why Respondent's insurance agent's license should not be immediately revoked for failure to obey an Order of the commissioner and the imposition of additional forfeitures for violation of that Order.

2. Failure to appear shall result in your default being taken and the entry of an order revoking your license and assessment of additional forfeitures.

DATED this 21 st day of February, 2013.

TODD E. KISER INSURANCE COMMISSIONER

Mark E. KLEINFIELD, Esq.

Administrative Law Judge

Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, UT 84114

Telephone (801) 538-3800

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this proceeding should call the Utah Insurance Department at (801) 538-3800 at least three working days prior to the proceeding.

M. GALE LEMMON #4363 Assistant Attorney General MARK L. SHURTLEFF #4666 Attorney General Attorneys for Utah Insurance Department State Office Building, Room 3110 Salt Lake City, UT 84114 Telephone (801) 538-3872

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT:

UTAH INSURANCE DEPARTMENT

RESPONDENT:

Shalonda Little

NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING AND ORDER

Failure to Respond

Docket No. 2012-129 LC

Enf. Case No. 3201

License No. 393937

The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Annotated (U.C.A.) § 31A-2-202 and 63G-4-201 and Utah Administrative Code (U.A.C.) Rule R590-160. Based upon information contained in agency files or known to the Commissioner, the Commissioner makes the following:

FINDINGS OF FACT

- 1. Respondent is an agent authorized to do the business of insurance in the State of Utah holding License number 393937.
- 2. The Respondent failed to properly respond to the initial inquiry of the Commissioner dated March 9, 2012.

Exhibit A

- 3. The Respondent failed to properly respond to a second inquiry of the Commissioner dated May 15, 2012.
- 4. The Respondent failed to properly respond to a third inquiry of the Commissioner dated June 22, 2012.
- The Respondent failed to properly respond a fourth inquiry of the Commissioner dated
 July 12, 2012.
- 6. On August 9, 2012, attempts to reach the Respondent by phone, as listed in Department records, were unsuccessful.
 - 7. As of August 10, 2012, no response from the Respondent has been received.
- 8. As of the date of this Notice of Informal Adjudicative Proceeding and Order, no response has been received and the time for response and any extensions granted has expired.

Having entered his Findings of Fact, the Commissioner now enters his:

CONCLUSION OF LAW

1. In failing to submit a timely response to an inquiry from the Commissioner, the Respondent violated U.C.A. Subsection 31A-2-202(4).

Based upon the foregoing Findings of Fact and Conclusions of Law, the Commissioner now enters the following:

<u>ORDER</u>

IT IS HEREBY ORDERED:

- 1. Respondent shall pay an administrative forfeiture in the amount of \$500.00. Said forfeiture shall be paid no later than ten (10) days after the date this Order becomes final.
- 2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.
- 3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

NOTIFICATION

If you request a hearing regarding this matter, the department will be represented by M. Gale Lemmon, Assistant Attorney General, 160 E. 300 S., Fifth Floor, P.O. Box 140874, Salt Lake City, UT 84114-0874, Telephone Number (801) 366-0375. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an Order of the commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension or revocation of your license of the filing of an action to enforce this Order in District Court which may impose forfeitures of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

Questions regarding this Adjudicative Proceeding should be directed to Silmara Charlesworth, 801-538-3345.

DATED THIS 14 day of August, 2012.

NEAL T. GOOCH

INSURANCE COMMISSIONER

MARK KLEINFIELD, J.D. ADMINISTRATIVE LAW JUDGE

Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, Utah 84114

Telephone (801) 538-3800

CERTIFICATE OF MAILING

I do hereby certify that on this date I mailed, by regular mail, postage prepaid a true and correct copy of the attached:

NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING AND ORDER

Failure to Respond

To the following:

Shalonda Little 3600 Ecommerce Pl. Orlando, FL 32808

DATED this 23 Rd day August, 2012

Linda Hardy

Market Conduct

Utah Department of Insurance State Office Building, Room 3110 Salt Lake City, UT 84114-6901

CERTIFICATE OF MAILING

I do hereby certify that on this date I mailed, by regular mail, postage prepaid a true and correct copy of the attached:

MOTION AND ORDER ON ORDER TO SHOW CAUSE

REVOCATION OF LICENSE

To the following:

Shalonda Little

DATED this 21st day of February, 2013

Linda Hardy

Market Conduct

Utah Department of Insurance

State Office Building, Room 3110

Salt Lake City, UT 84114-6901

M. GALE LEMMON #4363 Assistant Attorney General JOHN E. SWALLOW #5802 Attorney General Attorneys for Utah Insurance Department 160 East 300 South, Fifth Floor P.O. Box 140874 Salt Lake City, UT 84114-0874 Telephone (801) 366-0375

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

DEFAULT AND COMPLAINANT: DEFAULT ORDER

UTAH STATE INSURANCE DEPARTMENT

RESPONDENT:

Docket No. 2012-129-LC SHALONDA LITTLE

> Enf. Case No. 3201 License No. 393937

DEFAULT

On Tuesday, the 12th day of March 2013, at 9:00 a.m., the date and time set for the Hearing on the Order to Show Cause in this matter, the Complainant appeared by and through its attorney, M. Gale Lemmon, Assistant Attorney General, the Respondent failed to appear either in person or through counsel. Therefore, pursuant to Utah Code Annotated Section 63G-4-209,

TODD E. KISER INSURANCE COMMISSIONER

Presiding Officer

DEFAULT ORDER

The Default of the Respondent having previously been entered, the presiding officer hereby adopts the allegations in the Motion for Order to Show Cause as his Findings of Fact and Conclusions of Law, and enters the following Order:

IT IS HEREBY ORDERED:

- 1. The insurance license of the Respondent, Shalonda Little, is hereby revoked forthwith.
- 2. Respondent shall immediately cease doing any insurance business in the State of Utah.

NOTIFICATION

Respondent is hereby notified that failure to abide by the terms of this Order may subject it to further penalties, including additional forfeitures of up to \$5,000.00 per violation and the filing of an action to enforce this Order in the District Court which may impose penalties of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

DATED this 13 day of Manch, 2013.

TODD E. KISER INSURANCE COMMISSIONER

MARK E. KLEINFIÉLD

Presiding Officer

Utah Department of Insurance State Office Building, Room 3110

Salt Lake City, Utah 84114

Telephone (801) 538-3800