# BEFORE THE INSURANCE COMMISSIONER

# OF THE STATE OF UTAH

IN RE THE APPLICATION OF:

JOHN ARCHIBALD BREIVIK

License Pending Previous Lic. No. 215275 ORDER ON HEARING

(Formal Hearing)

DOCKET No. 2013-081-LC Enf. Case No. 3327

> Mark E. Kleinfield, Presiding Officer

# STATEMENT OF THE CASE

THIS MATTER concerning whether the Applicant should be issued a Resident Producer Individual license came on to be heard before the Commissioner of the Utah State Insurance Department ("Department") on Monday, July 29, 2013 at 9:00 o'clock A. M. Mountain Time, with Mark E. Kleinfield, Administrative Law Judge, serving as designated Presiding Officer.

Said hearing being held at the Department's offices, Utah State Office Building, Room 3112, Salt Lake City, Utah 84114, having been convened at the designated time of 9:00 (9:18) A. M., July 29, 2013 and adjourned at 10:30 A. M. on said same day.

### Appearances:

M. Gale Lemmon, Assistant Attorney General, State of Utah, State Office Building, Room 3110, Salt Lake City, Utah 84114.

John Archibald Breivik, Applicant, pro se.

### By the Presiding Officer:

Pursuant to a July 3, 2013 "Notice of Conversion to Formal Proceeding and Notice of Hearing" a hearing was conducted on July 29, 2013 in the above-entitled proceeding. The Applicant was present at that time.

The hearing was convened and conducted as a **formal hearing** in accordance with Utah Code Ann. Sections 63G-4-204, 63G-4-205, 63G-4-206, 63G-4-207 and 63G-4-208 and Administrative Rule R590-160-6.

## **ISSUE, BURDEN and "STANDARD OF PROOF"**

- 1. The basic issue(s) in this case is (are):
- a. Was Applicant's application for a Resident Producer Individual license improperly denied?
- b Has the Applicant presented sufficient evidence to show that the Department's denial was not justified on the record?
- c. Has the Applicant presented sufficient evidence that would justify the reversal of such denial? (SEE also Paragraph 2 under *DISCUSSION-ANALYSIS*.)
- 2. The "burden of proof" or "burden of going forward" in this case as to the above issue(s) is on the Applicant.
- 3. As per <u>Utah Administrative Code</u> Rule, R590-160-5(10) as to the above and foregoing "issue(s)" or "question(s)" to be answered the "standard of proof" as to issues of fact is to be proven by a "preponderance of the evidence".

The Department waived an opening statement. The Applicant first reserved then waived an opening statement.

Thereafter, evidence was offered and received.

## SUMMARY OF THE EVIDENCE

### Witnesses:

# For the Applicant:

- 1. John Archibald Breivik, Applicant.
- 2. Glen Pincock, Applicant's Trainer (Field Manager)

### For the Department:

- 1. Kris Benevidez, Resident Licensing Specialist, Producer Licensing Division, Utah Insurance Department, State Office Building, Room 3110, Salt Lake City, Utah 84114.
- 2. Randall Overstreet, Director, Producer Licensing Division, Utah Insurance Department, State Office Building, Room 3110, Salt Lake City, Utah 84114.

All of whom were sworn and testified.

### **Exhibits**:

The Department offered the following exhibits:

1. State's Exhibit No.s 1, 2, 3, 4, 5, 6, 7, 8, 9 and 10. (SEE file).

(No objection being made which was accepted and entered.)

The Applicant offered the following exhibits: None.

Additionally the Presiding Officer took judicial notice of the files and records of the Department particularly the Applicant's May 18, 2013 application, the Applicant's May 24, 2013 letter of explanation, a May 31, 2013 UBCI background check, the Department's June 13, 2013 letter of denial, the Applicant's June 14, 2013 request for hearing and a July 2, 2013 printout of Applicant's prior license history with UID.. Argument followed.

The Presiding Officer being fully advised in the premises and taking administrative notice of the files and records of the Department, now enters his *Findings of Fact*, *Conclusions of Law, and Order*, on behalf of the Department:

## FINDINGS OF FACT

### I, find by a preponderance of the evidence, the following facts:

Preliminary-Procedural Facts
(Paragraphs 1-7)

- 1. The Utah Insurance Department ("Department") is a governmental entity of the State of Utah. The Department as per <u>Utah Code Ann.</u> Section 31A-2-101 is empowered to administer the *Insurance Code*, Title 31A, <u>Utah Code Ann.</u>, 1953, as amended.
  - 2. The Applicant, John Archibald Breivik:
    - a. is a resident of the State of Utah and maintains a present residence of

: and

- b. while previously licensed is not presently licensed by the Department to conduct or be engaged in any capacity in the insurance business in the State of Utah.
- 3. The Applicant on or about May 18, 2013 filed his application with the Department for issuance of a "Resident Producer Individual License". (SEE Administrative file.)
- 4. The Department on or about June 13, 2013 in writing denied Applicant's application for "one or more of the following reasons:
  - "UCA 31A-23a-107 failure to meet the character requirements for licensing."
- " <u>UCA 31A-23a-111(5)(b)(iv)</u> failure to pay final judgment rendered against you in this state."
  - "UCA 31A-23a-111(5)(b)(i) unqualified for a license."
- 5. That included in said denial were instructions informing Applicant of the right to an "informal hearing" if a timely request is made in writing within fifteen (15) days.
- 6. The Applicant under date of June 14, 2013 filed a "request for hearing" with the Department. (SEE Administrative file.)

7. That based on the preliminary facts as set forth in Paragraphs 1 through 6, immediately above, through means of an initial July 3, 2013 "Notice of Conversion to Formal Proceedings and Notice of Hearing", sua sponte, mailed to the Applicant at his referenced address this present formal hearing was held on July 29, 2013 at 9:00 A. M. Mountain Time.

# Operative Facts (Paragraphs 8 -9)

- 8. The Applicant is a resident of the State of Utah.
- 9. The Applicant:
  - a. has at least three (5) outstanding civil judgments;
- b. has had another Utah state issued license (Mortgage Loan Originator) nonrenewed through an administrative proceeding (April 11, 2011); and
- c. conviction of a Class "A" "False or Fraudulent Insurance Claim" in 2008 which Applicant has complied with and was closed as of June 22, 2012.

# DISCUSSION-ANALYSIS (Paragraphs 1-7)

- 1.a. Both the Applicant and the Department in large measure while advocating different characterizations, emphasis or interpretations and import of the above referenced operative facts in substance concurred as to the basic chronology and core facts.
- b. The record now being complete sets forth competent and credible evidence for the entry of the following analysis.

### 2. The question(s) presented is:

- a. "Whether the Applicant has presented sufficient evidence to show that the Department's June 13, 2013 letter of denial of the Applicant's May 18, 2013 application for licensure as a "Resident Producer Individual" was not justified on the record?";
- b. "Whether the Applicant has presented sufficient evidence that would justify the reversal of such June 13, 2013 denial?"; and
- c. "Whether as per U. A. C. Rule, R590-160-5(10) as to each of the above and foregoing "issues" or "questions" the Applicant has so shown such evidence by a "preponderance of the evidence" sufficient to carry Applicant's burden of proof?"
- 3. <u>Primary Applicable Pertinent Statutes</u>, <u>Administrative Rules and Precedent</u> are as follows (although others may be otherwise specifically cited within the body of this "Order on Hearing"):

Section 31A-23a-107, Utah Code Ann., reads as follows:

#### "31A-23a-107. Character requirements.

Each applicant for a license under this chapter shall show to the commissioner that:

- (1) the applicant has the intent in good faith, to engage in the type of business that the license applied for would permit;
- (2) if a natural person, the applicant is competent and trustworthy; or, if the applicant is an agency, all the partners, directors, or principal officers or persons having comparable powers are trustworthy, and that it will transact business in such a way that all acts that may only be performed by a licensed producer, limited line producer, customer service representative, consultant, managing general agent, or reinsurance intermediary are performed exclusively by natural persons who are licensed under this chapter to transact that type of business and designated on the agency's license;
  - (3) the applicant intends to comply with Section 31A-23a-502; and
  - (4) if a natural person, the applicant is at least 18 years of age."

- 4. a. The Applicant's actions regarding the false insurance claim can only be labeled *incredulous* for one who wants to be in the insurance business. Applicant's actions in the filing of the claim and his interaction with the authorities must be labeled what there were --- "*smoke and mirrors*" and "*misdirection*" (lying) --- and cannot be sugar-coated as a mistake or slip of the tongue as to the location of the accident.
- b. The Applicant while "admitting" and acknowledging his criminal conviction and civil judgment matters in his application and or later May 24, 2013 written explanation and or at hearing (although there is some question as to how complete such disclosures were/are) presented an attitude or approach of minimizing and or blame-shifting which revolves around a basic pre-requisite to work in any capacity in any profession or occupation or business venture, especially the insurance business ---- the ability to tell the truth and be honest.
- 5. The characteristic of trustworthiness is **the** prime character qualification of Section 31A-23a-107, <u>U. C. A.</u>, for all other characteristics requisite to engage in the insurance industry for the protection of the public interest of necessity flow from it.
- 6. The Department in licensing the Applicant or any individual in comparable circumstances to the Applicant would be breaching its responsibilities to the public.
- 7. a. The Presiding Officer having heard the witnesses and reviewed the documentary evidence can only look at and weigh the **present** evidence before him.
  - b. Here in the **present** instance the burden is/was on the Applicant to:
- i. Present sufficient evidence to show that the Department's denial was not justified on the record; and
  - ii. **Present** sufficient evidence that would justify the reversal of such denial.

- c. This the Applicant has failed to do.
- d. The Applicant's May 18, 2013 application was properly denied based on the record before the Department.

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# BASED ON THE ABOVE AND FOREGOING FINDINGS OF FACT and discussion-analysis the Presiding Officer enters the following:

### **CONCLUSIONS OF LAW**

- 1. a. The Applicant's actions in regards to the Class "A" (amended from a 3<sup>rd</sup> Degree felony) circumstances and the insurance claim; and
- b. The Applicant's actions in not resolving outstanding judgments indicates a lack of respect for the rule of law and thereby a lack of being "*trustworthy*" as required by the character qualifications of Section 31A-23a-107, <u>UCA</u>,1953, as amended.
- 2. The Applicant does not meet the character qualifications for licensing outlined in Section 31A-23a-107, <u>UCA</u>, 1953, as amended.
- 3. The issuance of a "*Resident Producer Individual*" license would be in contravention of the intent and purpose of Section 31A-23a-107, UCA, which based on "Conclusions of Law" No.s 1 and 2, immediately above, the Department in the practice of good public policy and the protection of the public welfare cannot at this time do.
- 4. The Department's "letter of denial" under date of June 13, 2013 should be affirmed.
- 5. The Applicant's May 18, 2013 application for licensure as a "*Resident Producer Individual*" should be denied.

#### AND BASED ON THE ABOVE AND FOREGOING CONCLUSIONS OF LAW

the Presiding Officer enters the following:

# **ORDER**

### WHEREFORE, IT IS ORDERED that:

- 1. The Department's "letter of denial" under date of June 13, 2013 is **affirmed**; and
  - 2. The Applicant's May 18, 2013 application for licensure as a "Resident

Producer Individual" is denied.

**DATED and ENTERED** this day of August, 2013.

TODD E. KISER, INSURANCE COMMISSIONER



MARK E. KLEINFIELD

ADMINISTRATIVE LAW JUDGE and

PRESIDING OFFICER

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# **ADMINISTRATIVE AGENCY REVIEW**

Administrative Agency Review of this Order may be obtained by filing a Petition for Review with the Commissioner of the Utah Insurance Department within thirty (30) days of the date of entry of said Order consistent with <u>Utah Code Ann.</u> Section 63G-4-301 and <u>Administrative Rule</u> R590-160-8.

Failure to seek agency review shall be considered a failure to exhaust administrative remedies.

(R590-160-8 and Section 63G-4-401)

# **JUDICIAL REVIEW**

As an "Formal Hearing" after agency review judicial review of this Order may be obtained by filing a petition for such review consistent with <u>Utah Code Ann.</u> Section 63G-4-403.

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