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**BEFORE THE UTAH INSURANCE COMMISSIONER**

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UTAH INSURANCE DEPARTMENT,

Complainant,

vs.

Jaime Quintero

Respondent.

NOTICE OF AGENCY ACTION AND  
ORDER

Docket No. 2018-4043

Lisa Watts Baskin  
Presiding Officer

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**NOTICE OF AGENCY ACTION**

The Utah Insurance Department (“the Department”) commences this agency action against Jaime Quintero (“Respondent”) pursuant to Utah Code §§ 31A-2-201 and 63G-4-201 through 203 and Utah Admin. Code R590-160.

This agency action is based on the facts and law set forth in the attached Declaration and is designated as an informal adjudicative proceeding pursuant to Utah Code § 63G-4-202(1) and Utah Admin Code R590-160-4 and 7.

**ORDER**

Based on the facts and the law set forth in the attached Declaration, and good cause appearing, the Utah Insurance Commissioner orders as follows:


1. Respondents Non-Resident Producer License No. 543684 is hereby revoked.
2. Pursuant to Utah Code § 63G-4-203(1)(i) and Utah Admin. Code R590-160-7(1), this informal adjudicative proceeding shall be deemed closed, and this Order shall become final and take full effect, 15 days after this Notice of Agency Action and Order is emailed to Respondent unless a request for a hearing on this matter is received from Respondent prior to that date.

3. A request for a hearing shall be sent by email to [uidadmincases@utah.gov](mailto:uidadmincases@utah.gov) or by U.S. mail to Office of the Administrative Law Judge, Utah Insurance Department, 3110 State Office Building, Salt Lake City, UT 84114. The request for hearing shall be signed by the person making the request and shall state the basis for the relief requested.

4. If you fail to request a hearing, you will be bound by this Order. Failure to request a hearing will be deemed a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

DATED this 26<sup>th</sup> day of September, 2018.

TODD E. KISER  
Utah Insurance Commissioner

  
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LISA WATTS BASKIN  
Presiding Officer  
Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114  
801-538-3800  
[uidadmincases@utah.gov](mailto:uidadmincases@utah.gov)

**NOTICE REGARDING ENFORCEMENT OF THE ORDER**

Failure to obey the Order may subject you to further penalties that include forfeitures of up to \$2,500 per violation, license suspension or revocation, further enforcement action before the Utah District Court where forfeitures of up to \$10,000 may be imposed. If you are licensed in other jurisdictions, you may be required to report this proceeding to those jurisdictions.

## DECLARATION

Under criminal penalty of Utah law, I, Bill Stimpson, declare the following:

1. I am currently employed as a market conduct examiner with the Utah Insurance Department (Department) where my responsibilities include investigating and enforcing Utah insurance laws.

2. I submit this Declaration as the basis for issuing the Notice of Agency Action and Order against Jaime Quintero to which this Declaration is attached.

3. Based on my personal knowledge and/or based on the facts appearing in the Department's records and files, the following facts are true:

a. Respondent is a licensed Non-Resident Producer authorized to do insurance business in the State of Utah. The Respondent's licensee number is 543684.

b. On August 22, 2018, the Department sent a request for information letter to the Respondent via email to [mr.jquintero@gmail.com](mailto:mr.jquintero@gmail.com).

c. The Respondent failed to respond to the Department's email, which was not returned as undeliverable.

d. On September 10, 2018, the Department attempted to call the Respondent at (801) 707-9652, the home telephone number submitted by the Respondent. A voice mail message was left; however, a telephone call was never returned.

e. On September 10, 2018, the Department attempted to call the Respondent at (818) 662-7500, the business telephone number submitted by the Respondent. It was discovered the Respondent no longer worked for the company.

4. The above-declared facts demonstrate that the following Utah insurance law(s) were not complied with:

- a. Respondent violated Utah Code § 31A-2-202(4), by failing to reply promptly in writing to a reasonable written inquiry from the Commissioner.
- b. Respondent violated Utah Code § 31A-23a-412(1), by failing to maintain a valid email address.
- c. Respondent violated Utah Code § 31A-23a-412(1), by failing to maintain a valid telephone number.

5. Based on the facts and law set forth above, Utah Code § 31A-23a-111(5)(b)(ii), and other similar enforcement cases, Jaime Quintero's insurance license should be revoked.

DATED this 20 day of September, 2018.



Bill Stimpson, Market Conduct Examiner  
Utah Insurance Department

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on this date a true and correct copy of the foregoing Notice of Agency Action and Order, with the Declaration attached to it, was emailed to:

Jaime Quintero  
[mr.jquintero@gmail.com](mailto:mr.jquintero@gmail.com)

DATED this 27<sup>th</sup> day of September, 2018.



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Tatiana Karivanova  
Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114  
801-538-3800