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**BEFORE THE INSURANCE COMMISSIONER  
OF THE STATE OF UTAH**

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| UTAH INSURANCE DEPARTMENT,<br><br>Complainant,<br><br>v.<br><br>MATTHEW PILGRIM<br><br>Respondent. | <b>NOTICE OF AGENCY ACTION AND<br/>ORDER</b><br><br><b>Docket No. 2018-4056</b><br><br>Lisa Watts Baskin, JD<br>Presiding Officer |
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**NOTICE OF AGENCY ACTION**

The Utah Insurance Department ("the Department") has commenced this informal adjudicative proceeding pursuant to Utah Code Annotated §§ 31A-2-201 and 63G-4-201 through 63G-4-203 and to Utah Admin. Code R590-160.

This agency action is based on the facts and law set forth in the attached Declaration and is designated as an informal adjudicative proceeding pursuant to Utah Code § 63G-4-202(1) and Utah Admin. Code R590-160-4 and R590-160-7.

**ORDER**

Based on the facts and law set forth in the attached Declaration, and for good cause appearing, the Utah Insurance Commissioner orders as follows:


1. Respondent's application for an insurance license is denied.
2. Pursuant to Utah Code § 63G-4-203(1)(i) and Utah Admin. Code R590-160-7(1), this informal adjudicative proceeding shall be deemed closed, and this Order shall become final and take full effect, 15 days after this Notice of Agency Action and Order is emailed to Respondent unless a request for a hearing on this matter is received from Respondent prior to that date.

3. A written request for a hearing shall be sent by email to [uidadmincases@utah.gov](mailto:uidadmincases@utah.gov) or by U.S. mail to the Office of the Administrative Law Judge, Utah Insurance Department, 3110 State Office Building, Salt Lake City, UT 84114. The request for hearing shall be signed by the person making the request and shall state the basis for the relief requested.

4. If you fail to request a hearing, you will be bound by this Order. Failure to request a hearing will be deemed a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

DATED this 1<sup>st</sup> day of November, 2018.

TODD E. KISER  
Utah Insurance Commissioner

  
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LISA WATTS BASKIN  
Presiding Officer  
Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114  
(801) 538-3800  
[uidadmincases@utah.gov](mailto:uidadmincases@utah.gov)

**NOTICE REGARDING ENFORCEMENT OF THE ORDER**

Failure to obey the Order may subject you to further penalties that include forfeitures of up to \$2,500 per violation, license suspension or revocation, or further enforcement action before the Utah District Court where forfeitures of up to \$10,000 may be imposed. If you are licensed in other jurisdictions, you may be required to report this proceeding to those jurisdictions.

## DECLARATION

Under criminal penalty of Utah law, I, Randy Overstreet, declare the following:

1. I am currently employed as Director of the Producer Licensing Division with the Utah Insurance Department where my responsibilities include investigating and enforcing Utah insurance laws.

2. I submit this Declaration as the basis for issuing the Notice of Agency Action and Order against Matthew Pilgrim to which this Declaration is attached.

3. Respondent's mailing address is 2049 W Derby St, West Valley, UT 84119.

4. Based on my personal knowledge and based on the facts appearing in the Department's records and files, the following facts are true:

a. On or about January 5, 2016, Respondent was convicted of Theft, a Class B Misdemeanor.

b. On or about April 4, 2017, Respondent was convicted of Retail Theft, a Class B Misdemeanor.

c. On or about September 25, 2018, Respondent was convicted of Possession of Controlled Substance Marijuana/Spice, a Class B Misdemeanor, and of Use or Possession of Drug Paraphernalia, a Class B Misdemeanor.

d. On October 24, 2018, the Department received an online license application from Respondent for a resident producer individual insurance license. Respondent answered "no" to the criminal background question that asked, "Have you ever been convicted of a misdemeanor, had a judgment withheld or deferred, or are you currently charged with committing a misdemeanor?" and Respondent failed to report the above criminal prosecutions taken against him at the time of filing the license application.

5. The above declared facts demonstrate that the following Utah insurance laws were not complied with:

a. Respondent violated Utah Code § 31A-23a-105(2)(b)(ii) – failing to report at the time of filing the license application a criminal prosecution taken against Respondent;

b. Respondent violated Utah Code § 31A-23a-111(5)(b)(ix) – providing incorrect, misleading, incomplete, or materially untrue information in the license application;

c. Respondent violated Utah Code § 31A-23a-111(5)(b)(xiv)(2) – convicted of a misdemeanor involving fraud, misrepresentation, theft, or dishonesty;

d. Respondent violated Utah Code § 31A-23a-107(2)(a)(ii) – failing to meet the trustworthy character requirement; and

f. Respondent violated Utah Code § 31A-23a-111(5)(b)(i) – unqualified for a license under Utah Code Ann. § 31A-23a-104, 105 or 107.

6. Based on the facts and law set forth above, Respondent's application for an insurance license should be denied.

DATED this 31<sup>st</sup> day of October, 2018.



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Randy Overstreet, Director  
Producer Licensing Division  
Utah Insurance Department

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on this date a true and correct copy of the foregoing Notice of Agency Action and Order, with the attached Declaration, was emailed to:

Matthew Pilgrim  
[alishia.williams@teleperformance.com](mailto:alishia.williams@teleperformance.com)  
[thedarkone511161@gmail.com](mailto:thedarkone511161@gmail.com) and

Randy Overstreet  
[roverstreet@utah.gov](mailto:roverstreet@utah.gov)

DATED this 15<sup>th</sup> day of November, 2018.



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Jeanine Couser  
Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114  
(801) 538-3800