

4. Respondent was late in responding to requests for information from the Department regarding two separate consumer complaints in March 2018 and June 2018. Respondent failed to respond to the Department regarding another consumer complaint in October 2018.

5. Respondent changed employers and failed to update his contact information with the Department.

6. The Department and Respondent have agreed to an administrative forfeiture of \$2,000.00.

CONCLUSIONS OF LAW

1. The Utah Insurance Commissioner (“Commissioner”) has jurisdiction over the parties and this adjudicative proceeding pursuant to Utah Code §§ 31A-1-105 and 31A-2-201.

2. The Commissioner has legal authority to impose penalties on the Department's licensees who violate the Utah Insurance Code. Utah Code § 31A-2-308.

3. Respondent’s conduct violates Utah Code § 31A-2-202(4)(a), which requires a prompt response to a reasonable written inquiry from the Commissioner, and Utah Code § 31A-23a-412(1), which requires a licensee to register and maintain current contact information with the Commissioner.

4. As penalties for the violations in this case, Respondent should be ordered to pay a forfeiture of \$2,000.00.

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, it is hereby Ordered that:

1. Respondent shall pay a forfeiture of \$2,000.00 for the violations described in the

Conclusions of Law.

2. Respondent is ordered not to commit the violations described in the Conclusions of Law in the future.

DATED this 3rd day of May, 2019.

TODD E. KISER
Utah Insurance Commissioner



Lisa Watts Baskin
Presiding Officer
Utah Insurance Department

NOTICE TO RESPONDENT

You are hereby notified that a failure to obey an Order of the Commissioner may subject you to further penalties, including forfeitures of up to \$5,000 per violation and the suspension or revocation of your license and the filing of an action in district court, which may impose forfeitures of up to \$10,000 per day for continued violation. You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.