

HELEN A. FROHLICH #8814  
Assistant Attorney General  
SEAN D. REYES #7969  
Attorney General  
Attorneys for Utah Insurance Department  
160 East 300 South, 5th Floor  
P.O. Box 140874  
Salt Lake City, Utah 84114-0874  
Telephone: (801)366-0375  
Email: [hfrohlich@agutah.gov](mailto:hfrohlich@agutah.gov)

---

**BEFORE THE UTAH INSURANCE COMMISSIONER**

---

|   |  |
|---|--|
| UTAH INSURANCE DEPARTMENT,<br><br>Complainant,<br><br>vs.<br><br>JORGE MANUEL ORDONEZ,<br><br>Respondent. | NOTICE OF INFORMAL<br>ADJUDICATIVE PROCEEDING AND<br>ORDER<br><br>Docket No. 2020-4213<br><br>Lisa Watts Baskin<br>Presiding Officer |
|---|--|

---

**NOTICE OF INFORMAL ADJUDICATIVE PROCEEDING**

The Utah Insurance Department (“Department”) commences this informal adjudicative proceeding against Respondent Jorge Manuel Ordonez (“Respondent”) pursuant to Utah Code §§ 31A-2-201 and 63G-4-201 through -203 and to Utah Admin. Code R590-160.

This agency action is based on the facts and law set forth in the attached Declaration and is designated as an informal adjudicative proceeding pursuant to Utah Code § 63G-4-202(1) and Utah Admin Code R590-160-4 and -8.

**ORDER**

Based on the facts and the law set forth in the attached Declaration, and good cause appearing, the Utah Insurance Commissioner orders as follows:

1. Respondent's Non-Resident Individual Producer License No. 729896 is revoked.
2. Pursuant to Utah Code § 63G-4-203(1)(i) and Utah Admin. Code R590-160-8(1), this informal adjudicative proceeding shall be deemed closed, and this Order shall become final and take full effect, 15 days after this Notice of Agency Action and Order is mailed to Respondent unless a request for a hearing on this matter is received from Respondent prior to that date.
3. A request for a hearing shall be sent by email to [uidadmincases@utah.gov](mailto:uidadmincases@utah.gov) or by U.S. mail to Office of the Administrative Law Judge, Utah Insurance Department, 3110 State Office Building, Salt Lake City, UT 84114. The request for hearing shall be signed by the person making the request and shall state the basis for the relief requested.
4. If you fail to request a hearing you will be bound by this Order. Failure to request a hearing will be deemed a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

DATED this 24<sup>th</sup> day of April, 2020.

TODD E. KISER  
Utah Insurance Commissioner

/s/ Lisa Watts Baskin  
Presiding Officer  
Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114  
801-538-3860  
Email: [uidadmincases@utah.gov](mailto:uidadmincases@utah.gov)

**NOTICE REGARDING ENFORCEMENT OF THE ORDER**

Failure to obey the Order may subject you to further penalties that include forfeitures of up to \$2,500 per violation, license suspension or revocation, further enforcement action before the Utah District Court where forfeitures of up to \$10,000 may be imposed. If you are licensed in other jurisdictions, you may be required to report this proceeding to those jurisdictions.

## **DECLARATION**

Under criminal penalty of Utah law, I, William Stimpson, declare the following:

1. I am currently employed as a Market Conduct Examiner with the Utah Insurance Department (“Department”) where my responsibilities include investigating and enforcing Utah insurance laws.

2. I submit this Declaration as the basis for issuing the Notice of Informal Adjudicative Proceeding and Order against Jorge Manuel Ordonez (“Respondent”) to which this Declaration is attached.

3. Based on my personal knowledge and/or based on the facts appearing in the Department’s records and files, the following facts are true:

- a. Respondent is a Non-Resident Individual Producer authorized to do insurance business in the State of Utah. Respondent’s License No. is 729896.
- b. On or about January 24, 2020, Respondent was terminated for cause from Freedom Life Insurance Company of America. Respondent was engaging in fraudulent activity by creating applications from fictitious clients in order to receive commission.
- c. On or about January 27, 2020, Respondent was terminated for cause from National Foundation Life for engaging in fraudulent activity.
- d. On March 19, 2020, I attempted to call Respondent. His home phone number was disconnected, and his business phone number was no longer valid. He had not updated his contact information in Sircon.
- e. On March 23, 2020, I sent information requests to two different email addresses for the Respondent. He did not reply.

f. Respondent's Indiana insurance license was revoked in March 2020. Respondent did not report this action to the Department.

4. The above declared facts demonstrate that the following Utah insurance law(s) were not complied with:

- a. Respondent violated Utah Code § 31A-23a-111(5)(b)(xvi)(B) by submitting applications from fictitious clients in order to receive commission;
- b. Respondent violated Utah Code § 31A-2-202(4)(a) by failing to respond promptly to a reasonable written inquiry from the Commissioner;
- c. Respondent violated Utah Code § 31A-23a-412(1) by failing to maintain current contact information with the Department; and
- e. Respondent violated Utah Code § 31A-23a-105(2)(b)(i)(A) by failing to disclose an administrative action taken against him in another jurisdiction.

5. Based on the facts and law set forth above, Utah Code § 31A-23a-111(5)(b)(ii), and other similar enforcement cases, Jorge Manuel Ordonez's Individual Non-Resident Producer License should be revoked.

DATED this 21<sup>st</sup> day of April, 2020, at Salt Lake City, Utah.

*/s/ William Stimpson*

---

William Stimpson, Market Conduct Examiner  
Utah Insurance Department