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BEFORE THE UTAH INSURANCE COMMISSIONER

UTAH INSURANCE DEPARTMENT,

NOTICE OF AGENCY ACTION AND ORDER

Complainant,

VS.

Docket No. 2022-4386

AMERICAN NATIONAL LIFE INSURANCE OF TEXAS,

Respondent.

Donald H. Hansen

Administrative Law Judge/Presiding Officer

NOTICE OF AGENCY ACTION

The Utah Insurance Department ("the Department") commences this agency action as an informal adjudicative proceeding against American National Life Insurance of Texas ("Respondent") pursuant to Utah Code § 31A-2-201 and 63G-4-201 through -203 and to Utah Admin. Code R590-160.

This agency action is based on the facts and law set forth in the attached Declaration and is designated as an informal adjudicative proceeding pursuant to Utah Code § 63G-4-202(1) and Utah Admin. Code R590-160-4 and -8.

ORDER

Based on the facts and the law set forth in the attached Declaration, and good cause

appearing, the Utah Insurance Commissioner orders as follows:

1. Respondent shall forfeit to the Department the amount of \$1,500.00.

2. Pursuant to Utah Code § 63G-4-203(1)(i) and Utah Admin. Code R590-160-8(1), this

informal adjudicative proceeding shall be deemed closed, and this Order shall become final and

take full effect, 15 days after this Notice of Agency Action and Order is emailed to Respondent

unless a request for a hearing on this matter is received from Respondent prior to that date.

3. A request for a hearing shall be in writing and sent by email to

<u>uidadmincases@utah.gov</u> or by U.S. mail to Office of the Administrative Law Judge, Utah

Insurance Department, 4315 S. 2700 W., Suite 2300, Taylorsville, UT 84129. The request for

hearing shall be signed by the person making the request and shall state the basis for the relief

requested.

4. If you fail to request a hearing you will be bound by this Order. Failure to request a

hearing will be deemed a failure to exhaust administrative remedies and will preclude any further

administrative or judicial review or appeal of this matter.

DATED this 11th day of April, 2022.

JONATHAN T. PIKE

Utah Insurance Commissioner

/s/ Donald H. Hansen

DONALD H. HANSEN

Administrative Law Judge/Presiding Officer

Utah Insurance Department

4315 S. 2700 W., Suite 2300

Taylorsville, UT 84129

Telephone: 801-957-9321

Email: uidadmincases@utah.gov

2

NOTICE REGARDING ENFORCEMENT OF THE ORDER

Failure to obey this Order may subject you to further penalties that include a forfeiture of up to \$5,000 per violation, with each day of the violation constituting a separate violation. Other penalties for failing to obey this Order may include license suspension, probation, refusal to renew, or revocation. Failure to obey this Order may also result in an action taken against you in a court of competent jurisdiction where forfeitures of up to \$10,000 for each day the failure to comply continues until judgment is rendered. If you are licensed in other jurisdictions, you may be required to report this proceeding in those jurisdictions.

DECLARATION

Under criminal penalty of Utah law, I, Karen Maybury, declare the following:

- 1. I am currently employed as a Market Conduct Examiner with the Utah Insurance Department ("Department") where my responsibilities include investigating and enforcing Utah insurance laws.
- 2. I submit this Declaration as the basis for issuing the Notice of Agency Action and Order against American National Life Insurance of Texas ("Respondent") to which this Declaration is attached.
- 3. Based on my personal knowledge and/or based on the facts appearing in the Department's records and files, the following facts are true:
 - a. Respondent is a life insurer domiciled in Texas and authorized to do insurance business in Utah. Respondent's Utah license number is 844.
 - b. Respondent is required to file an annual Medicare Supplement Refund or Credit Calculation Report, Premium Rates Report, 2010 Medicare Supplement Rate and Enrollment Data (as applicable), and a Multiple Policies Report, together as one filing called a Medicare Supplement Annual Report, on or before May 31 of each year.
 - c. Respondent submitted a filing identified by SERFF tracking number AMNH-132828873 on May 31, 2021, which was rejected on June 8, 2021, after the filer failed to provide a satisfactory response to a 72-hour notice.
 - d. Pursuant to Utah Admin. Code R590-220-5(3), rejected filings are not considered filed with the Department.
 - e. On June 8, 2021, Respondent submitted a new filing, identified by SERFF tracking number AMNH-132867168, which was accepted on June 21, 2021.

- f. Respondent's compliant 2020 Medicare Supplement Annual Report filing was submitted after the deadline of May 31.
- 4. The above declared facts demonstrate that the following Utah insurance law(s) were not complied with:
- a. Respondent violated Utah Admin. Code R590-146-14(B) and (C), Utah Admin. Code R590-146-22, and Utah Admin. Code R590-220-11(4) by not filing a compliant Medicare Supplement Annual Report by May 31, 2021.
- 5. Based on Utah Code § 31A-2-308 and other similar enforcement cases, the proper forfeiture for the violations should be \$1,500.00.

DATED this 7th day of April, 2022, at Salt Lake City, Salt Lake County, Utah.

/s/ Karen Maybury

Karen Maybury, Market Conduct Examiner Utah Insurance Department

CERTIFICATE OF SERVICE

The undersigned hereby certifies that on this date a true and correct copy of the foregoing

Notice of Agency Action and Order, with the Declaration attached to it, was emailed to:

Stacey L. White American National Life Insurance of Texas

and

Karen Maybury Utah Insurance Department

DATED this 11th day of April, 2022.

/s/ Jeanine Couser

Jeanine Couser Utah Insurance Department 4315 S. 2700 W., Suite 2300 Taylorsville, UT 84129 801-957-9321