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**BEFORE THE UTAH INSURANCE COMMISSIONER**

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UTAH INSURANCE DEPARTMENT,  Complainant,  vs.  LEVANTA FOUNDATION, INC dba UTAH PUBLIC ADJUSTERS and dba CLAIM RANGERS,  and  MATTHEW JENSON,  Respondents.	STIPULATED FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER   Docket No. 2022-4416   Donald H. Hansen Administrative Law Judge/Presiding Officer
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The Complainant, Utah Insurance Department ("Department") and Respondents, Levanta Foundation, Inc. dba Utah Public Adjusters and dba Claim Rangers, and Matthew Jenson, ("Respondents"), have stipulated to entry of the following Findings of Fact, Conclusions of Law, and Order.

Based upon that stipulation, and good cause appearing, the Presiding Officer makes and enters the following:

**FINDINGS OF FACT**

1. Respondent Levanta Foundation, Inc., dba Utah Public Adjusters, and dba Claim

Rangers (“Levanta”) is a resident public adjuster organization authorized to do insurance business in Utah.

2. Levanta holds Utah public adjuster organization license number 688826.

3. Levanta’s mailing address is [REDACTED].

4. Respondent Matthew Jenson (“Jenson”) is the president and a shareholder of Levanta.

5. Jenson is a resident public adjuster authorized to do insurance business in Utah. Jenson holds Utah license number 676840.

6. Jenson’s mailing address is [REDACTED]

7. On August 17, 2022, the Department filed its Notice of Agency Action and Complaint in a formal adjudicative proceeding against the Respondents.

8. Knowing the nature of the alleged violations, and the amount of the forfeiture sought, the Respondents have requested to surrender to the Commissioner the following licenses in lieu of administrative action pursuant to Utah Code § 31A-26-213(1)(b): Utah resident public adjuster organization license, number 688826, and Utah resident public adjuster license, number 676840, rather than contest the alleged violations.

9. Respondents neither admit nor deny the allegations in the Complaint.

10. The Commissioner accepts the surrender in lieu of administrative action, which is effective as of the date of this order.

### **CONCLUSIONS OF LAW**

1. The Utah Insurance Commissioner (“Commissioner”) has jurisdiction over the parties and this adjudicative proceeding pursuant to Utah Code §§ 31A-1-105 and 31A-2-201.

2. The Commissioner has legal authority to impose penalties on the Department's licensees who violate the Utah Insurance Code. Utah Code § 31A-2-308.

3. Based on the Commissioner's acceptance, and pursuant to Utah. Code § 31A-26-213(1)(b), in lieu of administrative action against the Respondents in this matter, the Respondents should be allowed to surrender to the Commissioner the following licenses effective on the date the order is entered: Utah resident public adjuster organization license, number 688826, and Utah resident public adjuster license, number 676840.

### **ORDER**

Based on the foregoing Findings of Fact and Conclusions of Law, it is hereby Ordered that:

1. Respondent Levanta's Utah resident public adjuster organization license, number 688826, is surrendered in lieu of administrative action.
2. Respondent Jenson's Utah resident public adjuster license, number 676840, is surrendered in lieu of administrative action.
3. Respondents acknowledge that the Department will report the surrender to the National Association of Insurance Commissioners, and to any other entity which requests license information about the Respondents.
4. In responding to a records request concerning the Respondents under the Government Records Access and Management Act, Utah Code § 63G-2, the Department will abide by the provisions of the Act.
5. The Respondents will disclose the surrender in lieu to insurance regulatory agencies as required.
6. As a condition of the resolution in this matter, the Respondents agree to release any and all claims against the Utah Insurance Department and/ or the Utah Attorney General's Office for the alleged violations which were set forth in Respondents' October 24, 2020 "whistleblower

complaint” that was provided to the Department on November 23, 2022, the Respondents’ Notice of Claim, dated November 23, 2022, or any claims resulting from this Formal Agency Action and subsequent Stipulated agreement.

6. The Respondents will not apply for any Utah insurance license for five years from the date of the surrender in lieu.

7. This formal adjudicative proceeding shall be deemed closed, and all dates outlined in the Amended Scheduling Order and Notice of Evidentiary Hearing, dated April 24, 2023, and filed in this matter, shall be stricken.

DATED this 23<sup>rd</sup> day of May, 2023.

JONATHAN T. PIKE  
Utah Insurance Commissioner

*/s/ Donald H. Hansen*

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Donald H. Hansen  
Administrative Law Judge/Presiding Officer  
Utah Insurance Department  
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Approved to Form: */s/ Derek A. Coulter*  
Derek A. Coulter (Bar # 9022)  
Attorney for the Respondents

### **NOTICE TO RESPONDENT**

Failure to obey this Order may subject you to further penalties that include a forfeiture of up to \$5,000 per violation, with each day of the violation constituting a separate violation. Other penalties for failing to obey this Order may include license suspension, probation, refusal to renew, or revocation. Failure to obey this Order may also result in an action being taken against you in a court of competent jurisdiction where forfeitures of up to \$10,000 for each day the failure to comply continues until judgment is rendered. If you are licensed in other jurisdictions, you may be required to report this proceeding in those jurisdictions.

**CERTIFICATE OF SERVICE**

The undersigned certifies that on this date a true and correct copy of the foregoing Findings of Fact, Conclusions of Law and Order was emailed to:

Derek A. Coulter  
Attorney for the Respondents 11576 South State Street, Ste 503  
Draper, UT 84020 [REDACTED]

and

Shelley A. Coudreaut  
Assistant Attorney General  
[sacoudreaut@agutah.gov](mailto:sacoudreaut@agutah.gov)

DATED this 23<sup>rd</sup> day of May, 2023.

/s/ Tatiana Karaivanova  
Tatiana Karaivanova  
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