#### BEFORE THE UTAH INSURANCE COMMISSIONER

#### UTAH INSURANCE DEPARTMENT,

Complainant,

VS.

#### GISSEL MARIA SOLORZANO,

Respondent.

# AMENDED ORDER OF DEFAULT AND DISMISSAL WITH PREJUDICE

Docket No. 2022-4456

Donald H. Hansen Administrative Law Judge/Presiding Officer

This matter came before the undersigned Presiding Officer on April 19, 2023, at 9:30 a.m., for a duly scheduled evidentiary hearing. Helen Frohlich, Assistant Attorney General, appeared for the Utah Insurance Department (hereafter "the Department"). Also appearing as a witness for the Department was Randy Overstreet. Gissel Maria Solorzano (hereafter "Respondent") failed to appear and participate in the scheduled evidentiary hearing.

#### PROCEDURAL BACKGROUND

Respondent filed a timely hearing request in writing to challenge the Department's denial of her resident individual producer insurance license. A prehearing conference was then scheduled for January 18, 2023, and duly noticed to the parties. At the prehearing conference, an evidentiary hearing date was scheduled for March 15, 2023, and duly noticed to the parties.

On March 9, 2023, the Department received a letter from Respondent dated March 8, 2023. Respondent requested that the evidentiary hearing be rescheduled to allow her more time to secure legal representation, and the Presiding Officer granted said request and duly noticed the

parties.

#### **JURISDICTION**

The undersigned is duly appointed to serve as Presiding Officer in the above-entitled matter, and has jurisdiction pursuant to Utah Code §§ 63G-4-201 through 203 and Utah Admin. Code R590-160.

The Presiding Officer finds that the Respondent failed to appear and participate in the evidentiary hearing which she requested, and was scheduled, then rescheduled, at Respondent's request. Respondent did not request further rescheduling of the evidentiary hearing, and gave no reason to the Department or the undersigned Presiding Officer for her failure to appear for the pre-hearing conference today. Accordingly, her request for hearing should be dismissed with prejudice.

#### **ORDER**

Based upon the foregoing Findings of Fact and Conclusions of Law, and for good cause shown, the undersigned hereby enters the following Order:

- 1. Respondent's Request for Hearing is in **DEFAULT**.
- 2. Respondent's Request for Hearing is **DISMISSED** with prejudice.
- 3. The Department's Notice of Agency Action dated December 29, 2022, denying Respondent's application for a Utah resident individual insurance producer license is hereby **AFFIRMED.**

## DATED this 20th day of April 2023.

### JONATHAN T. PIKE UTAH INSURANCE COMMISSIONER

/s/ Donald H. Hansen

Donald H. Hansen Administrative Law Judge/Presiding Officer Utah Insurance Department 4315 South 2700 West, Suite 2300 Taylorsville, UT 84129 801-957-9321

Email: uidadmincases@utah.gov

## **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on this date a true and correct copy of the foregoing

## Amended Order of Default and Dismissal with Prejudice was emailed to:

Gissel Maria Solorzano

Helen Frohlich 160 E. 300 S., 5th Floor P.O. Box 140874 Salt Lake City, Utah 84114-0874

DATED this 20th day of April 2023.

/s/ Jeanine Couser

Jeanine Couser Utah Insurance Department 4315 South 2700 West, Suite 2300 Taylorsville, UT 84129 801-957-9321