
BEFORE THE UTAH INSURANCE COMMISSIONER

UTAH INSURANCE DEPARTMENT,

Complainant,

vs.

PATIENCE UNIQUE WILLIAMS,

Respondent.

**ORDER OF DEFAULT AND
DISMISSAL WITH PREJUDICE**

Docket No. 2023-4537

Donald H. Hansen
Administrative Law Judge/Presiding Officer

This matter was commenced on August 8, 2023, when the Utah Insurance Department (“Department”) filed a Notice of Agency action seeking to deny Respondent Patience Unique Williams’ (“Respondent”) application for a Utah resident producer individual insurance license.

Respondent timely requested a hearing on August 9, 2023.

On August 30, 2023, at 9:00 a.m., pursuant to notice, a telephonic prehearing conference was conducted in the above-entitled matter. Appearing for the Department was Helen A. Frohlich, Assistant Utah Attorney General. Also appearing for the Department as a witness was Randy Overstreet, Manager of Producer Licensing. Respondent did not appear at the scheduled time, and it was determined that incorrect call-in instructions had been sent to her in the August 18, 2023 Notice of Prehearing Telephone Conference. An email providing the correct phone number was immediately sent to Respondent, but Respondent did not call in.

On September 14, 2023 at 9:00 a.m., a rescheduled pre-hearing conference was conducted. The Department’s counsel, Helen Frohlich, Assistant Utah Attorney General, and its

witness, Randy Overstreet, Manager of Producer Licensing, both appeared by telephone.

Respondent did not appear at the scheduled time. The Presiding Officer waited ten minutes after the appointed time for Respondent to join the telephonic conference, but she did not appear. At 9:10 a.m., the Presiding Officer determined that Respondent had failed to appear and adjourned the pre-hearing conference.

ORDER

The Respondent failed to appear for the pre-hearing conference. The Presiding Officer now ORDERS that Respondent's August 9, 2023, request for hearing is DISMISSED with prejudice. Therefore, the Department's August 8, 2023, Notice of Agency Action and Order are AFFIRMED.

DATED this 14th day of September 2023.

JONATHAN T. PIKE
UTAH INSURANCE COMMISSIONER

/s/ Donald H. Hansen
Donald H. Hansen
Administrative Law Judge/Presiding Officer
Utah Insurance Department
4315 South 2700 West, Suite 2300
Taylorsville, UT 84129
801-957-9321
Email: uidadmincases@utah.gov

CERTIFICATE OF SERVICE

The undersigned hereby certifies that on this date a true and correct copy of the foregoing

Order of Default and Dismissal with Prejudice was emailed to:

Patience Unique Williams

[REDACTED]
[REDACTED]
[REDACTED]

Helen Frohlich

hfrohlich@agutah.gov

160 E. 300 S., 5th Floor

P.O. Box 140874

Salt Lake City, UT 84114-0874

DATED this 14th day of September 2023

/s/ Jeanine Couser

Jeanine Couser

Utah Insurance Department

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