
**BEFORE THE COMMISSIONER OF THE
UTAH INSURANCE DEPARTMENT**

UTAH INSURANCE DEPARTMENT,

Complainant,

v.

LIANA JOY LIDDELL,

Respondent

**ORDER DISMISSING REQUEST FOR
HEARING**

Docket No. 2023-4580

Donald H. Hansen
Administrative Law Judge/Presiding Officer

On February 29, 2024, at 10:00 a.m. MST, pursuant to notice, a telephonic prehearing conference was commenced in the above-entitled matter. Appearing for the Utah Insurance Department (“Department”) was Helen Frohlich, Esq., Assistant Attorney General, Utah Attorney General's Office. Also appearing for the Department was Randy Overstreet, the Department’s Manager of Producer Licensing. The undersigned Donald Hansen is the Administrative Law Judge for the Department and serves as Presiding Officer in this formal adjudicative proceeding.

BACKGROUND

Respondent Liana Joy Liddell (“Respondent”) filed an application to be licensed by the Department as a resident individual producer on December 8, 2024. The Department denied Respondent’s application by Notice of Agency Action and Order dated January 2, 2024. The Respondent made a timely request for a hearing on January 3, 2024.

Respondent was notified of the date and time of a telephonic Prehearing Conference to be

conducted on February 2, 2024. She appeared at the Prehearing Conference but said that she wanted to retain an attorney. The Prehearing Conference was continued to February 15, 2024, to allow time for Respondent to retain counsel. On February 13, 2024, Respondent sent an email asking to move the Prehearing Conference to February 29, 2024, as she was still working on hiring an attorney. Accordingly, a Second Amended Notice of Prehearing Conference was issued, and the Prehearing Conference was rescheduled to February 29, 2024, at 10:00 a.m. MST.

The Presiding Officer commenced the hearing at the scheduled time on February 29, 2024; however, Respondent failed to join the call as instructed in the Second Amended Notice of Prehearing Telephone Conference. The Presiding Officer paused the hearing until 10:12 a.m., in case Respondent was delayed. Respondent failed to join the hearing by that time. Respondent had not communicated with the Presiding Officer or the Department's counsel before the Prehearing Conference and had not requested a change in the date or time of the hearing from the Presiding Officer.

ORDER

Accordingly, the Presiding Officer finds that the Respondent failed to appear for the prehearing conference as noticed, and this matter is hereby **DISMISSED WITHOUT PREJUDICE**. The Department's January 2, 2024, Notice of Agency Action and Order is therefore **AFFIRMED**.

DATED this 1st day of March 2024.

JONATHAN T. PIKE
UTAH INSURANCE COMMISSIONER

/s/ Donald H. Hansen

Donald H. Hansen
Administrative Law Judge/Presiding Officer
Utah Insurance Department
4315 South 2700 West, Suite 2300
Taylorsville, UT 84129
801-957-9321
Email: uidadmincases@utah.gov

CERTIFICATE OF SERVICE

The undersigned hereby certifies that on this date a true and correct copy of the foregoing
ORDER DISMISSING REQUEST FOR HEARING was emailed to:

Liana Joy Liddell
[REDACTED]
[REDACTED]
[REDACTED]

Helen Frohlich
hfrohlich@agutah.gov
160 E. 300 S., 5th Floor
P.O. Box 140874
Salt Lake City, UT 84114-0874

DATED this 1st day of March 2024.

/s/ Jeanine Couser
Jeanine Couser
Utah Insurance Department
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