



Insurance Department

Claim Assistance & Support Resources

Whether you have questions, need clarification, or would like educational guidance on your rights, please reach out — the Utah Insurance Department is here to support you throughout your recovery.

Educational Guidance & Support

If you have questions, need clarification, or would like educational guidance on your rights, please reach out directly for support. You can reach the Property & Casualty Division at:

- 801-957-9305
- prop-cas@utah.gov

Claims Problems

If you encounter issues during the claims process, we encourage you to continue working directly with your insurance company or agent to find a resolution.

Before submitting a formal complaint, it can be helpful to take the following steps:

- **Review Your Policy Details:** Your agent can help clarify any language or requirements you are unsure about.
- **Stay Connected with Your Insurer:** Continue to provide any requested information or access to assist with your claim.
- **Organize Your Documentation:** Ensure your records of loss and expenses are clearly documented.

If you have tried these steps and feel your concerns remain, you can file a formal complaint online using your Complaints portal (<https://insurance.utah.gov/complaints/>).

Claims Contact Information for Homeowners Insurance Providers

Company Name	Claims Phone Number	Website URL
AFIC (American Family Insurance Co.)	1-800-692-6326	amfam.com/claims/file-your-claim
AFMIC (American Family Mutual Ins.)	1-800-692-6326	amfam.com/claims/file-your-claim
AIG Prop Cas Co	1-888-760-9195 or 1-800-225-5244	aig.com/home/claims
AIG Specialty Ins Co	1-800-225-5244	aig.com/home/claims
AM Specialty Ins Co	1-480-462-5501	amspecialty.com
AMGUARD Insurance Co. (GUARD)	1-888-639-2567	guard.com/claims



Company Name	Claims Phone Number	Website URL
Accelerant Specialty Ins Co	1-833-284-9200	accelins.com
Ace Prop & Cas Ins Co	1-800-252-4670	chubb.com/us-en/claims
Acuity A Mut Ins Co	1-800-242-7666	acuity.com/claims/report/personal/property/policy
Agraria Ins Co	1-800-226-6383	fbfs.com/claims-center
Allstate Ind Co	1-800-255-7828	allstate.com/claims/file-track
Allstate Indemnity Company	1-800-255-7828	allstate.com/claims/file-track
Allstate Ins Co	1-800-255-7828	allstate.com/claims/file-track
Allstate Insurance Company	1-800-255-7828	allstate.com/claims/file-track
Allstate N Amer Ins Co	1-800-255-7828	allstate.com/claims/file-track
Allstate Prop & Cas Ins Co	1-800-255-7828	allstate.com/claims/file-track
Allstate Property and Casualty Insurance Co.	1-800-255-7828	allstate.com/claims/file-track
Allstate Vehicle & Prop Ins Co	1-800-255-7828	allstate.com/claims/file-track
Allstate Vehicle and Property Insurance Co.	1-800-255-7828	allstate.com/claims/file-track
American Bankers Ins Co Of FL	1-800-358-0600	assurant.com/claims
American Economy Ins Co	1-800-225-2467	libertymutual.com/claims-center
American Economy Insurance Company	1-800-225-2467	libertymutual.com/claims-center
American Family Connect Prop & Cas I	1-800-845-5242	connectbyamfam.com/claims
American Family Ins Co	1-800-692-6326	amfam.com/claims/file-your-claim
American Family Mut Ins Co SI	1-800-692-6326	amfam.com/claims/file-your-claim
American Modern Home Ins Co	1-800-375-2075	myclaim.amig.com
American Modern Prop & Cas Ins Co	1-800-375-2075	myclaim.amig.com
American National Property And Casualty Co.	1-800-333-2860	americannational.com
American Strategic Ins Corp	1-866-274-5677	progressive.com/claims
American Strategic Insurance Corp.	1-866-274-5677	progressive.com/claims
Amica Mut Ins Co	1-800-242-6422	amica.com/en/claim-center
Amica Mutual Insurance Co.	1-800-242-6422	amica.com/en/claim-center
Armed Forces Ins Exch	1-800-255-6792	afi.org/claims
Atain Specialty Ins Co	1-844-712-8246	ataininsurance.com/claims
Auto Owners Ins Co	1-888-252-4626	auto-owners.com/claims/report-a-claim
Auto-Owners Insurance Company	1-888-252-4626	auto-owners.com/claims/report-a-claim
Automobile Ins Co Of Hartford CT	1-800-252-4633	travelers.com/claims/file-claim



Company Name	Claims Phone Number	Website URL
Bankers Standard Insurance Co.	1-800-252-4670	chubb.com/us-en/claims
Bear River Mut Ins Co	1-800-925-5177	bearrivermutual.com/claims
Beazley Excess & Surplus Ins Inc	1-866-538-5170	beazley.com/claims
Benchmark Ins Co	1-800-283-0622	benchmarkinsco.com/insurance-claims
Benchmark Insurance Company	1-800-283-0622	benchmarkinsco.com/insurance-claims
Berkley Ins Co	1-800-634-8256	berkley.com/claims
Berkley Prestige Ins Co	1-800-634-8256	berkley.com/claims
Branch Ins Exchange	1-855-204-8112	ourbranch.com/claims
CIC (USAA Casualty Insurance Co.)	1-800-531-8722	usaa.com/support/insurance/claims
CSAA Fire & Cas Ins Co	1-800-922-8228	mwg.aaa.com/insurance/claims-policy-management
CSAA Fire & Casualty Insurance Company	1-800-922-8228	mwg.aaa.com/insurance/claims-policy-management
CSAA General Insurance Co. (AAA)	1-800-922-8228	mwg.aaa.com/insurance/claims-policy-management
CSE (Civil Service Employees Insurance)	1-800-282-6848	cseinsurance.com
Central Ins Co	1-888-263-2924	central-insurance.com/claims
Century Natl Ins Co	1-800-733-1950	cnico.com/claims
Chubb Custom Ins Co	1-800-252-4670	chubb.com/us-en/claims
Chubb Natl Ins Co	1-800-252-4670	chubb.com/us-en/claims
Cincinnati Insurance	1-877-242-2544	cinfin.com
Emerald Bay Specialty Ins Co	1-862- 332-8050	emeraldbayrisk.com/contact
Encompass Insurance Co.	1-800-588-7400	encompassinsurance.com/claims/home-claims
Enumclaw Prop & Cas Ins Co	1-877-425-2580	mutualofenumclaw.com
Evanston Ins Co	1-800-362-7535	markel.com/claims
Executive Risk Ind Inc	1-800-252-4670	chubb.com/us-en/claims
Farm Bureau Prop & Cas Ins Co	1-800-226-6383	fbfs.com/claims-center
Farmers Grp Prop & Cas Ins Co	1-800-435-7764	farmers.com/claims
Farmers Ins Exch	1-800-435-7764	farmers.com/claims
Farmers Insurance Exchnage	1-800-435-7764	farmers.com/claims
Farmers Prop & Cas Ins Co	1-800-435-7764	farmers.com/claims
Federal Ins Co	1-800-252-4670	chubb.com/us-en/claims
Federal Insurance Company	1-800-252-4670	chubb.com/us-en/claims
Fire Ins Exch	1-800-435-7764	farmers.com/claims



Company Name	Claims Phone Number	Website URL
Fire Insurance Exchange	1-800-435-7764	farmers.com/claims
Foremost Ins Co Grand Rapids MI	1-800-527-3907	foremost.com/claims/
Foremost Insurance Co. Grand Rapids Michigan	1-800-527-3907	foremost.com/claims/
Foremost Prop & Cas Ins Co	1-800-527-3907	foremost.com/claims/
GIC (USAA General Indemnity Co.)	1-800-531-8722	usaa.com/support/insurance/claims
Garrison Prop & Cas Ins Co	1-800-531-8722	usaa.com/support/insurance/claims
Garrison Property and Casualty	1-800-531-8722	usaa.com/support/insurance/claims
Germantown Mut Ins Co	1-262-628-1841	gmic.net/claims
Grain Dealers Mut Ins Co	1-800-435-7764	mainemutual.com
Hadron Specialty Ins Co	1-888-700-8048	hadroninsurance.com/contact-us/
Hartford Cas Ins Co	1-800-243-5860	thehartford.com/claims
Hartford Fire Ins Co	1-800-243-5860	thehartford.com/claims
Hartford Ins Co Of The Midwest	1-800-243-5860	thehartford.com/claims
Hartford Ins Co Of The Southeast	1-800-243-5860	thehartford.com/claims
Hartford Underwriters Ins Co	1-800-243-5860	thehartford.com/claims
Homeowners Choice P&C (HCI)	1-888-210-5235	hcpci.com/claims
Homeowners of Amer Ins Co	1-866-407-9812	hoaic.com/claims
Homesite Ind Co	1-866-621-4823	go.homesite.com/file-claim
Homesite Ins Co	1-866-621-4823	go.homesite.com/file-claim
Homesite Insurance Company	1-866-621-4823	go.homesite.com/file-claim
Horace Mann Ins Co	1-800-999-1030	horacemann.com
Illinois Union Ins Co	1-800-252-4670	chubb.com/us-en/claims
Integon Ind Corp	1-800-468-3466	nationalgeneral.com
Integon National Insurance Company	1-800-468-3466	nationalgeneral.com
Integon Natl Ins Co	1-800-468-3466	nationalgeneral.com
KW Specialty Ins Co	1-855-455-8851	kwspecialty.com/file-a-claim/
Kinsale Ins Co	1-855-225-5597	kinsaleins.com/claims
LM Ins Corp	1-800-225-2467	libertymutual.com/claims-center
LM Insurance Corporation	1-800-225-2467	libertymutual.com/claims-center
Lexington Ins Co	1-800-225-5244	aig.com/home/claims
Liberty Ins Corp	1-800-225-2467	libertymutual.com/claims-center
Liberty Insurance Corporation	1-800-225-2467	libertymutual.com/claims-center
Liberty Mut Fire Ins Co	1-800-225-2467	libertymutual.com/claims-center
Liberty Mut Ins Co	1-800-225-2467	libertymutual.com/claims-center
Liberty Mut Personal Ins Co	1-800-225-2467	libertymutual.com/claims-center
Liberty Mutual Personal Insurance Company	1-800-225-2467	libertymutual.com/claims-center



Company Name	Claims Phone Number	Website URL
Lyndon Southern Ins Co	1-888-656-0785	fortegra.com/claims-support
MS Transverse Specialty Ins Co	1-888-250-8023	mstransverse.com
Markel Amer Ins Co	1-800-362-7535	markel.com/claims
Metromile Ins Co	1-888-215-2019	metromile.com/claims
Midwest Family Mut Ins Co	1-800-225-5633	midwestfamily.com/claims
Mount Vernon Fire Ins Co	1-800-523-5545	usli.com/claims
Mutual Of Enumclaw Ins Co	1-877-425-2580	mutualofenumclaw.com
National Farmers Union Prop & Cas	1-800-347-4634	qbe.com/us
Nationwide Gen Ins Co	1-800-421-3535	nationwide.com
Nationwide General Company	1-800-421-3535	nationwide.com
Nationwide Ins Co Of Amer	1-800-421-3535	nationwide.com
Nationwide Insurance Company Of America	1-800-421-3535	nationwide.com
Nationwide Prop & Cas Ins Co	1-800-421-3535	nationwide.com
Nationwide Property And Casualty	1-800-421-3535	nationwide.com
North Light Specialty Ins Co	1-800-255-7828	allstate.com/claims/file-track
PURE (Privilege Underwriters)	1-888-813-7873	pureinsurance.com/service/claims
PURE Specialty Exchange	1-888-813-7873	pureinsurance.com/service/claims
Pacific Ind Co	1-800-252-4670	chubb.com/us-en/claims
Peerless Ind Ins Co	1-800-225-2467	libertymutual.com/claims-center
Praetorian Ins Co	1-844-723-2524	qbe.com/us/policyholders/claims
Praetorian Insurance Co. (QBE)	1-844-723-2524	qbe.com/us/policyholders/claims
Prime Ins Co	1-800-257-5590	primeis.com/claims
Privilege Underwriters Recp Exch	1-888-813-7873	pureinsurance.com/service/claims
Progressive Classic Ins Co	1-800-776-4737	progressive.com/claims
Property & Cas Ins Co Of Hartford	1-800-243-5860	thehartford.com
Property and Casualty Ins. Company of Hartford	1-800-243-5860	thehartford.com
Republic Vanguard Ins Co	1-800-344-2275	republicgroup.com
Rock Ridge Ins Co	1-888-808-4842	fnol.openly.com/file-a-claim/intro
Root Ins Co	1-866-343-7668	joinroot.com/claims
Safeco Ins Co Of Amer	1-800-332-3226	safeco.com
Safeco Insurance Company Of America	1-800-332-3226	safeco.com
Scottsdale Ins Co	1-800-421-3535	nationwide.com
Selective Ins Co Of SC	1-866-455-9969	selective.com/claims-center
Spinnaker Ins Co	1-888-221-7742	spinnakerins.com
Spinnaker Insurance Co.	1-888-221-7742	spinnakerins.com
Spinnaker Specialty Ins Co	1-888-221-7742	spinnakerins.com



Company Name	Claims Phone Number	Website URL
Standard Fire Ins Co	1-800-252-4633	travelers.com/claims/file-claim
State Auto Property and Casualty Insurance Co.	1-877-722-5246	stateauto.com
State Farm Fire & Cas Co	1-800-732-5246	statefarm.com/claims
State Farm Fire And Casualty Company	1-800-732-5246	statefarm.com/claims
State Natl Ins Co Inc	1-800-877-4567	statenational.com
Stillwater Insurance Co.	1-800-849-6140	stillwaterinsurance.com/main/claims
Stillwater Prop & Cas Ins Co	1-800-849-6140	stillwaterinsurance.com/main/claims
Sutton National Ins Co	1-877-333-6938	suttonnational.com/claims/
Teachers Ins Co	1-800-999-1030	horacemann.com/claims
Teachers Insurance Company	1-800-999-1030	horacemann.com/claims
The Automobile Insurance Company of Hartford CT	1-800-252-4633	travelers.com/claims/file-claim
The Cincinnati Cas Co	1-877-242-2544	cinfin.com
The Cincinnati Ins Co	1-877-242-2544	cinfin.com
The Standard Fire Insurance Company	1-800-252-4633	travelers.com/claims/file-claim
The Travelers Home & Marine Insurance Co.	1-800-252-4633	travelers.com/claims/file-claim
Toggle Ins Co	1-855-864-4531	gettoggle.com/claims
Travelers Commercial Ins Co	1-800-252-4633	travelers.com/claims/file-claim
Travelers Home & Marine Ins Co	1-800-252-4633	travelers.com/claims/file-claim
Travelers Ind Co Of Amer	1-800-252-4633	travelers.com/claims/file-claim
Travelers Personal Ins Co	1-800-252-4633	travelers.com/claims/file-claim
Travelers Personal Insurance Company	1-800-252-4633	travelers.com/claims/file-claim
Trisura Ins Co	1-416-214-2555	trisura.com/us/claims
Truck Ins Exch	1-800-435-7764	farmers.com/claims
Trumbull Ins Co	1-800-243-5860	thehartford.com
Trumbull Insurance Company	1-800-243-5860	thehartford.com
TypTap Insurance Company	1-844-289-7968	typtap.com/claims
USAA	1-800-531-8722	usaa.com/support/insurance/claims
USAA Cas Ins Co	1-800-531-8722	usaa.com/support/insurance/claims
USAA Gen Ind Co	1-800-531-8722	usaa.com/support/insurance/claims
United Serv Automobile Assn	1-800-531-8722	usaa.com/support/insurance/claims
United States Liab Ins Co	1-800-523-5545	usli.com/claims
Unitrin Safeguard Ins Co	1-800-334-0090	kemper.com/claims
Vault E&S Ins Co	1-844-388-5677	vaultinsurance.com/submit-a-claim



Company Name	Claims Phone Number	Website URL
Vigilant Ins Co	1-800-252-4670	chubb.com/us-en/claims
Vigilant Insurance Company	1-800-252-4670	chubb.com/us-en/claims
Western Agric Ins Co	1-800-226-6383	fbfs.com/claims-center
Western Mut Ins Co	1-800-234-2987	westernmutual.com/claims