

Ratios and Rankings for Schedule 2  
 Individual Life Non-Cash Value Products- Term

Replacements to New Policies	Claims Paid >60 to Toal Claims Paid	Claims Denied to Total Claims Closed	Total Complaints per 1,000 Policies	DOI Complaints to Total Complaints
22.024%	0.802%	5.313%	0.463%	4.400%