

Ratios and Rankings for Schedule 3

Group Life Products (Cash & Non-Cash Value) - Includes VL, UL, VUL, Whole Life, Equity Index Life & Term

Claims Paid >60 to Total Claims Paid	Claims Denied to Total Claims Closed	Total Complaints per 1,000 Policies	DOI Complaints to Total Complaints
1.204%	1.820%	0.355%	40.000%