

Ratios and Rankings for Schedule 4
 Individual Fixed Annuities - Includes Equity Index Annuity Products

Replacements to Contracts Issued	1035 Exchanges to Contracts Issued	Surrenders to Contracts Issued	Total Complaints per 1,000 Contracts	DOI Complaints to Total Complaints
32.553%	12.098%	58.171%	0.640%	16.000%