

Pharmacy Benefit Manager Contact List

PBM	Contact Name	Phone	Email
A & A Services, LLC dba Sav-Rx Prescription Services	Ronda Thiessen	402-753-2839	gov@savrx.com/acox@savrx.com
Alluma, LLC	Lisa Hudspeth	314-684-6568	lmhudspeth@express-scripts.com
AmWINS Group Benefits	Pharmacy Network Management Team	800-361-4542	pharmacyoperationssups@medimpact.com
Capital Rx, Inc	Help Desk	888-832-2779	provider.relations@cap-rx.com
CarelonRx, Inc	Shawn Smith	480-652-9980	rxservices@cvshealth.com
Caremark, LLC	Shawn Smith	480-652-9980	rxservices@cvshealth.com
Costco Health Solutions, Inc	Lisa Simpson	425-313-6275	lsimpson@costco.com
DST Pharmacy Solutions, Inc.	Lisa Verch	913-486-6230	lisa.verch@sscinc.com
Empirx Health, LLC	Help Desk	877-361-4338	info@empirxhealth.com
Express Scripts Administrators, LLC dba Express Scripts	Pharmacist Resource Center	800-922-1557	https://prc.express-scripts.com
FairosRx, LLC	Aidan Tuite	409-895-2571/800-880-9988	atuite@scriptcare.com/customerservice@scriptcare.com
Fairview Pharmacy Services, LLC dba ClearScript	Pharmacy Network Management	800-788-2949	pharmacyoperationssups@medimpact.com
Healthcare Highways Rx, LLC dba CerpaxRx	Elisa Muller	773-896-5681	elisa.muller@cerpassrx.com

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Humana Pharmacy Solutions, Inc.	Pharmacy Audits	502-580-3232	pharmacyaudit@humana.com
Independent Health's Pharmacy Benefit Dimensions, LLC	John Doyle/Mark Fulton	716-635-7862	pbdcontracts@pbdrx.com/mark.fulton@pbdrx.com
LucyRx Health Solutions Ohio, LLC	Pharmacist Resource Center	800-922-1557	https://prc.express-scripts.com
MaxCare, LLC	Colette Lamont/Julie Ezell	877-557-5707/877-557-5707	clamont@ppok.com/Jezell@ppok.com/ regulatoryaffairs@ppok.com
MaxorPlus, Ltd	Michael Halling	800-687-0707	macappeals@maxor.com
MedImpact Healthcare Systems, Inc.	MedImpact Pharmacy Network Management Team	800-788-2949	pharmacyoperationssups@medimpact.com
Navitus Health Solutions	Help Desk	920-221-4100/608-298-5778	auditing@navitus.com/pricingresearch@navitus.com
Northwind Rx Administration, LLC	Sara May Miller/Steve Zetzel	317-522-1637	compliance@nwpharma.com/ steve.zetzel@nwpharma.com
OptumRx, Inc	Help Desk	888-290-5416/888-445-8745	orxdoilic@optum.com
PerformRx, LLC	Pharmacy Pricing	800-555-5690	performrxpharmacypricingdept@performrx.com
PharmaForce Group LLC	Patrick Stang	313-466-6121	pharmacynetwork@thepharmaforce.com
Phoenix Benefits Management, LLC	Jonathan Yearty -for MAC appeals Katrina Schultz-pharmacy audits	877-643-2067/866-249-3335	jonathan.yearty@phoenixpbm.com/ quality@phoenixpbm.com/ phoenixpbmteam@hbtechllc.com
Prescriptive Health, Inc	Pharmacy & Member Help Desk	206-686-9016/512-851-1853	pharmacyrelations@prescriptive.com

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Prime Therapeutics Management, LLC	Provider Relations	888-277-5510 x1	providerrelations@primetherapeutics.com
Prime Therapeutics, LLC	Provider Relations	888-277-5510 x1	providerrelations@primetherapeutics.com
ProAct	Ronald Romano	315-413-7780	licensing@proactrx.com
ProCare Pharmacy Benefit Manager	Call Center	800-377-1037	network@procarerx.com
Progyny	Sharon Launza/Victor Martinez	646-350-0747/310-893-0047	legal@progyny.com/vmartinez@perrknight.com
RealRx, LLC	Help Desk	855-859-4892	networks@coopbenefitsgroup.com
Rightway Healthcare, Inc	Pharmacy Network Team	888-665-1992	pharmacynetwork@rightwayhealthcare.com
RxAdvance Corporation	Krupa Patel	508-804-6900/508-597-3968	krupa.patel@nirvanahealth.com/ licensing@rxadvance.com
Sagility LLC	Dan Bailey	720-598-7112	dan.bailey@sagilityhealth.com
Script Care, Ltd.	Aidan Tuite/Pharmacy Help Desk	409-895-2571/800-880-9988	atuite@scriptcare.com/ customerservice@scriptcare.com
SelectHealth Benefit Assurance Co, Inc.	Help Desk	800-442-3129	shpharmacycontracting@selecthealth.org
SelectHealth, Inc (PBM)	Help Desk	800-442-3129	shpharmacycontracting@selecthealth.org
Smith Health, Inc dba SmithRx	Sovanny May	844-512-3030	pharmacynetwork@smithrx

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Southern Scripts, LLC DBA Liviniti, LLC	Robert Carney	318-214-4764	robert.carney@liviniti.com/legal@livinti.com
Towers Administrators LLC	Pharmacy Network Operations	800-473-1922	pharmacynet@rxsense.com
True Rx Management Services, Inc. dba True Rx Health Strategists	Tanner Bouchie	812-254-7425 x1412	tannerb@truerx.com
TrueScripts Management Services, LLC	Alan Kaffenberger	812-674-9711/ 844-257-1955	alank@truescripts.com
Ventegra, Inc	Jenny Scruggs	858-551-8111 x420	network@ventegra.org
WellDyneRx, LLC	Tirthi Sheth	888-479-2000	administration@welldyne.com