

R590. Insurance, Administration.

R590-258. Email Address Requirement.

R590-258-1. Authority.

This rule is promulgated pursuant to Subsection 31A-2-201(3), which authorizes the commissioner to adopt rules to implement the provisions of Title 31A, Insurance Code; Section 31A-23a-412, which requires licensees to provide the department with current contact information; and Subsection 46-4-501(1), which authorizes state governmental agencies to make rules relating to electronic transactions and records.

R590-258-2. Purpose and Scope.

(1) The purpose of this rule is to require a licensed or registered person to have a current valid email address on file with the commissioner in order to:

- (a) improve the accuracy, reliability, and promptness of communications between the department and any person to whom the rule applies;
- (b) reduce mailing expense; and
- (c) promote paperless interaction with a licensed or registered person.

(2) This rule applies to an individual, agency, provider, insurer, and other organization licensed or registered by the commissioner to do business in Utah.

R590-258-3. Requirement to Submit and Maintain a Valid Email Address.

(1) A person to whom this rule applies shall submit to, and maintain with, the commissioner a valid business email address where the person can receive from the department, communication which includes:

- (a) a general notification;
- (b) a license renewal notice;
- (c) a billing invoice;
- (d) a consumer complaint;
- (e) a request for information; or
- (f) other correspondence.

(2) A person to whom this rule applies must confirm that the spam filter for the email address required in Subsection (1) will accept email correspondence from the department.

(3) Correspondence sent by the department to the email address required in Subsection (1) shall be considered received by the person.

(4) A change of email address shall be submitted electronically at no cost to the licensed or registered person:

- (a) an individual or agency licensee shall submit the change at <http://www.sircon.com/utah> or <http://www.nipr.com/>; and
- (b) a licensed or registered person, other than an individual or agency licensee shall, submit the change at <http://clr.utah.gov/>.

R590-258-4. Penalties.

A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

R590-258-5. Severability.

If any provision of this rule, Rule R590-258, or its application to any person or situation is held invalid, such invalidity does not affect any other provision or application of this rule which can be given effect without the invalid provision or application. The remainder of this rule shall be given effect without the invalid provision or application.

KEY: insurance, email address requirement

Date of Enactment or Last Substantive Amendment: November 23, 2020

Notice of Continuation: September 1, 2020

Authorizing, and Implemented or Interpreted Law: 31A-2-201; 46-4-501