



**Title Insurance Investigations  
Closed Investigation Summary Report**

Case #	Date Opened	Date Closed	Elapsed Time	Reason Closed	31A-2-202; rept. & replies	31A-4-102; qualified insurers	31A-14-211; foreign title	31A-15-102; unauth. insurers	31A-20-110; underwriting rules	31A-23a-103; req. of license	31A-23a-107; character termination	31A-23a-111; license	31A-23a-112; lic. probaton	31A-23a-204; special req.	31A-23a-302; agency desig.	31A-23a-402; unfair marketing	31A-23a-406; title escrow	31A-23a-409; trust funds	31A-23a-411.1; prem. proc.	31A-23a-412; records	31A-23a-413 annual report	31A-31-103; fraudulent bus.	R590-99; unfair title practices	R592-6; unfair marketing	R590-190; unfair claims	R590-206; information privacy	R592-3; escrow standards	R592-4; escrow charges filing	Referred to Criminal	Alleged Violation	
71167	5/14/2018	6/19/2018	37	Rates were Filed Correctly									X	X									X								Unfair Marketing
71168	5/14/2018	6/19/2018	37	Rates were Filed Correctly									X	X									X								Unfair Marketing
71197	5/18/2018	6/1/2018	15	Conditions Met																										Follow up Probabtion	
71198	5/18/2018	6/5/2018	19	Advertisement Removed										X									X							Unfair Marketing	
71271	5/29/2018								X		X																			Operating without TEX qualifier	
71315	6/4/2018							X																						Alleged Unlicensed Activity	
71317	6/4/2018																													R592-5 Dual Licensed	
71318	6/4/2018																													R592-5 Dual Licensed	
71321	6/4/2018	6/11/2018	7	Paid HOA											X															missed HOA fee	
71327	6/5/2018								X																					Character Requirments	
71350	5/23/2018	6/1/2018	9	NOI was released											X															Notice of Interest	
71398	6/18/2018							X																						Alleged Unlicensed Activity	
71400	6/18/2018							X																						Alleged Unlicensed Activity	
71405	6/18/2018																						X								Co-advertising

**Title Insurance Investigations Open/Closed for 2018**

		<b>Opened</b>	<b>Closed</b>
<b>January</b>		<b>14</b>	<b>10</b>
<b>February</b>		<b>7</b>	<b>13</b>
<b>March</b>		<b>13</b>	<b>7</b>
<b>April</b>		<b>72</b>	<b>73</b>
<b>May</b>		<b>10</b>	<b>19</b>
<b>June</b>		<b>8</b>	<b>12</b>
<b>July</b>			
<b>August</b>			
<b>September</b>			
<b>October</b>			
<b>November</b>			
<b>December</b>			

**Title Insurance Consumer Complaints For 2018**

		<b>Opened</b>	<b>Closed</b>
<b>January</b>		<b>1</b>	<b>1</b>
<b>February</b>		<b>1</b>	<b>0</b>
<b>March</b>		<b>2</b>	<b>1</b>
<b>April</b>		<b>0</b>	<b>2</b>
<b>May</b>		<b>1</b>	<b>1</b>
<b>June</b>		<b>1</b>	<b>2</b>
<b>July</b>			
<b>August</b>			
<b>September</b>			
<b>October</b>			
<b>November</b>			
<b>December</b>			